

IARMM 3rd World Congress of Clinical Safety

“Clinical Risk Management”

(Date) 10th (Wed)– 12th (Fri) September, 2014

(Venue) Ayre Gran Hotel Colon, Madrid, Spain

Bulletin

**By
International Association for Risk Management in Medicine
(IARMM)**

<http://www.iarmm.org/>

Congress place

Ayre Gran Hotel Colón (Madrid)
Pez Volador, 1, 28007, Madrid - Spain
Tel: +34 91 4009900 - Fax: +34 91 5730809
<http://www.ayrehoteles.com/en/>

(Utility space)

Onsite registration desk:	Fouer near the lecture hall
Oral presentation:	Meeting room (EUROPA)
Poster presentation:	Fouer near the lecture hall
Business meeting:	Meeting room (LISBOA) next to EUROPA.

(Onsite registration desk)

Opening hour of the onsite registration desk: from 8:00 to 17:40, 10 Sep. 2014
Opening hour of the onsite registration desk: from 8:00 to 17:30, 11 Sep. 2014
Opening hour of the onsite registration desk: from 8:00 to 17:00, 12 Sep. 2014

(Poster)

10 Sep (Poster discussion time: 12:00-13:00 and 15:30-16:30)
11 Sep (Poster discussion time: 12:00-13:00 and 15:30-16:30)
12 Sep (Poster discussion time: 12:00-13:00)
Each poster should be displayed at 4 hours in the morning (9:00 - 13:00) or in the afternoon (13:00-17:00) on Sep 10, 11 and 12.

(Live broadcast)

Internet live broadcast releases at the oral hall, only.

(1) Lunch service is available for presenters and the audiences who paid the conference registration fee.
You can get your lunch ticket at our onsite registration desk. Please come by our desk.
The lunch is served at Fouer near the lecture hall in the conference hotel.

(2) All delegates should register on onsite conference desk in the following hours
From 8:00 am to 17:00, during the conference days.

Proceedings, name card, lunch ticket & participation certification letter: You can take them at onsite registration desk.

- Please note that we have not any onsite registration desk before 12th September 2013.

Major Organizers

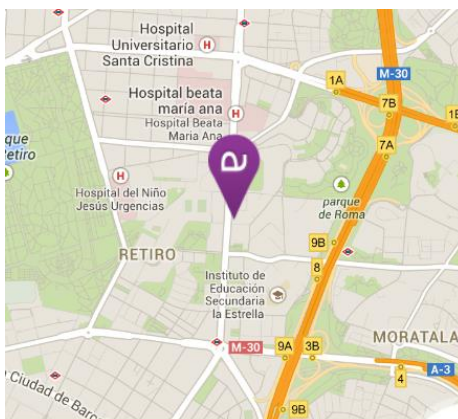
Ryoji Sakai (Congress President. President of IARMM . Dr. Med. Hon. Prof. SU, former Profs. TWU, EPFL, USM, etc., Japan)
 Allen J Vaida (IARMM Advisor, Dr. Executive Vice President, The Institute for Safe Medication Practice , USA)
 Aidan Halligan (Prof. MD University College London, Brighton and Sussex University Hospitals, UK)
 Rangar Lofstedt (Prof. Dr. King's College London, UK)
 Bryony Dean Franklin (Prof. Dr. Medication Safety, University College London, School of Pharmacy, UK)
 Job Harenberg (Prof. Dr. Med. Ruprecht- Karls-University Heidelberg, Germany)
 Uvo M Hoelscher (Prof. Dr. Fachhochschulzentrum Münster Univ., Germany)
 Alicia Granados (Prof. MD. Chair Board of Trustees, Autonomous Univ. Barcelona, former Prof. Dept Medicine, Univ. Barcelona)
 Enric Macarulla (Prof. Surgery, Autonomous Univ. Barcelona. Director, 4DHealth Innovation center for simulation in health, Barcelona, Surgery, Hospital Igualada, Igualada (Barcelona))
 Pilar Escolar (Prof. Escuela Universitaria EUSES (UdG), Tarragona)
 Jose Antonio de Pedro Moro (Universidad de calidad, Hospital Clínico San Carlos, Madrid)
 Maria Angeles Cuadrado Cenzual (Universidad de calidad, Hospital Clínico San Carlos, Madrid)
 Carmen Diaz Centeno (Universidad Pontificia de Comillas, Madrid)
 Jacqueline Kostick (Medical Writing and Editing of, Drug Information, Madrid) / Amanda Steane (Essential Care advisor, UK)
 Dean Ian Curren (NHS Health Education England, Queen Mary, University of London, The London Deanery, UK)
 Conxita Mestres Miralles (Assoc Prof, Dr. Pharmacy, Facultat Ciències de la Salut Blanquerna, Universitat Ramon Llull, Barcelona)
 Cristina Masuet Aumatell (MD, Preventive Medicine Department in the Bellvitge Hospital, Institut Català de la Salut, Universitat de Barcelona, Barcelona)
 Juanjo Rubio (Director Gerente – CEO, servicio navarro de salud – osasunbidea, Pamplona)
 Cristina Gordo Luis (Associate Prof. MSc. Universidad de Navarra, Pamplona)
 Katja Taxis (Prof. Dr. Faculty of Pharmacy, Rijksuniversiteit Groningen, The Netherlands)
 Björn Brücher (Prof. of Surgery, Bon Secours Cancer Institute, VA, USA;
 Prof. of Ethical Leadership, New Westminster College, Canada)
 Janet Brownlee (Nursing Professor, University of Ottawa, Canada) / Steve Green (Prof. MD Sheffield Hallam University, UK)
 Keiko Kamibeppu (Prof. Dr University of Tokyo, Japan)
 Shinnichi Izumi (Prof. MD University of Tohoku Hospital, Japan) / Dean Fathers (Prof. Chair at EIGA, UK)
 Eric Poon (Assit Prof. MD. Harvard University, US) / Peter McCulloch (Oxford University, UK)
 Haytham Kaafarani (Assit Prof. MD. Harvard University, US)
 Consuelo Jordan de Luna (Especialista en Farmacia hospitalaria, Valencia, Spain)
 Mark Weinert (MD. Krankenhaus München Pasing, Germany) / Dietmar Ausserhofer (Basel University, Switzerland)
 Elena Ivanovna Ryabchikova (Prof. MD Russian Academy of Science, Russia)
 Dina Baroudi (Dr. M S Basharahil hospital, Saudi Arabia)
 Nathalie de Marcellis-Warin (Past President of IARMM American Congress, Canada)
 Assoc. Prof. Dr. Ecole Polytechnique de Montreal, Canada)
 Artur Chelmicki (Specialista ginekologii i położnictwa, Poland) / Mustafa Atac (CEO, Redstar Aviation, Turkey)
 Kjell Andersson (Past President of IARMM European Congress, Sweden)
 Leena Tamminen-Peter (Dr. Occupational Health Ergonomics, Oy Ergosolutions BC Ab, Finland)
 Marcel Westerlund (Central Hospital of Växjö, Sweden)
 Rusli B. Nordin (Prof. & Chair. Past President Asia Congress of IARMM, Malaysia)
 Alexander Pivovarov (Prof. & Dean. Dr. President of Ukraine Society in IARMM, Ukraine)
 Lorenzo Alonso (MD. Universidad de Málaga, Málaga) / Joan M. Ferrer (Dr. Med, Unió Catalana d'Hospital, Barcelona)
 Shoumen Datta (former MIT, US) / Abhay Chopada (BMI Clementine Churchill Hospital, US)
 Dean Fathers (Prof. Centre for Health Enterprise, UK) / Hoss A Dowlat (Vice-President, PharmaBio Consulting, UK)
 Claudia Megele (Assoc. Prof. University of Hertfordshire & Chair @MHchat, @SWSCmedia, @U4Change, UK)
 Linda Cairns (EPP CIC, UK) / Levette Lamb (Regional Patient Safety Advisor, UK)
 Aurelian UDRISTOIU (Dr. Spitalul Judetean de Urgenta Targu Jiu, Romania)
 Richard Ayres (EMEA Global Comparators at Dr Foster Intelligence. UK)
 Issam El Amri (MD. President, Association Tunisienne d'Aide Aux Victimes d'Erreurs Médicales, Tunisia)
 Drshwetha Akshaya (Assistant Executive Director, Hamad Medical Corporation, Qatar)
 João Santos-Lucas (MD. U. of North Carolina-Singapore, Singapore)
 Rim Mabrouk (Faculty of Nursing at Damanshour University, Egypt)

Hotel location

<http://www.ayrehoteles.com/en/hotel-colon/location/>

It takes 20 minutes from Madrid International Airport by taxi.

There is no shuttle bus from the airport.



Ayre Gran Hotel Colon is located on the street corner Doctor Esquerdo 119 Calle Pez Volador 1, quick access to Barajas International Airport and AVE Atocha station and the fairground IFEMA and the center business of the Barrio de Salamanca, Retiro Park, just steps from the shopping area of Goya and cultural museum area, known as the Paseo del Arte.

Metro Station: Sainz de Baranda (50 meters)

Approximate distances:

- Sports Palace: 0.7 km
- Gregorio Marañón Hospital: 0.5 km
- Spanish Radio Television: 0.8 km
- Enterprise Zone Alvaro Mendez: 1 km
- AVE Atocha Station: 2.5 km
- Santiago Bernabeu Stadium 5.5 km
- Chamartin Station: 7 km
- International Airport: 16 km
- IFEMA Trade Fair and Congress Centre: 15 km

Transport between airport and Madrid

<http://www.aena-aeropuertos.es/csee/ContentServer/Aeropuerto-Madrid-Barajas/en/Page/1237554331229/>



Meals

Lunch (take your ticket)

Place: Fouer near the lecture hall

The fees are included into your congress registration fee.

You can get your lunch ticket at our onsite registration desk. Please come by our desk.

There are several different menus so that you can choose your food.

Coffee shop (by your expense)

The hotel has several nice coffee shops.

Dinner party Since 18:00 (10th September) at the restraint in the congress hotel.

The fee is charged separately with the congress registration fee.

Timetable

10th September 2014		
	Meeting room, EUROPA (Oral with live broadcast)	Foyer near the lecture hall (Poster; No live broadcast)
9:00 - 11:30	Opening Educational Lecture (1) ~ (4) Panel Discussion (1-A)	Break
12:00 - 13:00	Lunch	Poster Discussion (1)
13:00 - 17:35	Panel Discussion (2-A), Symposium (1) Panel Discussion (3) (4)	15:30 - 16:30 Poster Discussion (2)

(Dinner) 18:00-20:00 at the Congress hotel restraint.

11th September 2014		
	Meeting room, EUROPA (Oral with live broadcast)	Foyer near the lecture hall (Poster; No live broadcast)
9:00 - 12:10	Panel Discussion (2-B), Educational Lecture (5) Panel Discussion (5)	Break
12:10 - 13:00	Lunch	Poster Discussion (3)
13:00 - 17:10	Educational Lecture (6) Panel Discussion (6) (7) Educational Lecture (7) Panel Discussion (1-B) (8)	15:30 - 16:30 Poster Discussion (4)

12th September 2014		
	Meeting room, EUROPA (Oral with live broadcast)	Foyer near the lecture hall (Poster; No live broadcast)
9:00 - 12:00	Oral presentation (General) Panel Discussion (9) Workshop (1)	Break
12:00 - 13:00	Lunch	Poster Discussion (5)
13:00 - 16:20	Panel Discussion (10) Workshop (2) Symposium (2)	Break

Oral presentation manner

(Place) Meeting room (EUROPA) in Ayre Gran Hotel Colón.

- 1) At each conference hall, you can use 1 PC with MS Windows 7 and MS-Office.
One screen is available.
- 2) Bring your PowerPoint material with your USB tip at least 30 minutes before your presentation time.
- 3) Set the USB tip with PC on a presentation desk by yourself at first in your presentation time.
- 4) A total of your presentation time consists of PC setting (1 min), your oral presentation and discussion (2 min).

For an example: When you have 10 minutes, you should allocate your time as follows.

First 1 minute for PC operation.

Second 7 minutes for your oral presentation.

Next 2 minutes for discussion.

Poster presentation manner

(Place) Foyer near the lecture room (Europa hall) in Ayre Gran Hotel Colon, Madrid.

(Display and discussion)

Day	Display time	Discussion time
10 September morning	09:00 – 13:00	12:00-13:00
10 September afternoon	13:00 – 17:00	15:30-16:30
11 September morning	09:00 – 13:00	12:00-13:00
11 September afternoon	13:00 – 17:00	15:30-16:30
13 September morning	09:00 – 13:00	12:00-13:00

Your abstract number is shown on your board.

Scotch tape your material to your board during your display time.

Stand by your board in your discussion time to explain by yourself.

(Poster size) 145 cm long and 100 cm wide

Bring scotch tape by yourself.

You can't use any thumbtacks.

Poster discussion: Each presenter should discuss with the attendees beside the poster without any PowerPoint material during the poster discussion time.

Program

Lecture hall : Meeting room (EUROPA).
Poster presentation space : Foyer near the lecture hall.
Onsite registration desk : Foyer near the lecture hall.
Lunch : Foyer near the lecture hall.
Staff room & business meeting room : Meeting room (LISBOA) next to EUROPA.

【10 September 2014: Oral presentation】

Onsite registration desk open from 8:00 to 17:40.

Morning oral session launches at 9:00.

Morning on 10 September, Oral

Opening

9:00-9:05 Ryoji Sakai (Congress President. Presidents of IARMM, WHRMC, JPSCS & JSRMPM.
Hon. Prof. DMed SU, former Profs. TWU, EPFL, USM, etc., Tokyo, Japan)

Educational Lecture (1)

9:05-9:35 (SP: NA167) *Understanding Intraoperative Patient Safety and Benchmarking the Quality of Intraoperative Surgical Care.*

Haytham M.A. Kaafarani (A. Prof. MD Surgery, Harvard Medical School, Director, Patient Safety & Quality
Division of Trauma, Emergency Surgery & Surgical Critical Care, Massachusetts General Hospital, Boston, USA)

Educational Lecture (2)

9:35-10:05 (SP: NA073) *In Pursuit of Professional Excellence – Training for Safety and Quality in Healthcare*

Dean Ian Curren, BSc MBBS AKC FRCA Pg Dip Med Ed (Distinction) FFPMRCA FacadMed
Clinical Advisor NHS Health Education England (KSS)
Director of Education, Cancer & Surgery Clinical Academic Group, Bart Health NHS Trust
Reader in Innovation & Excellence in Healthcare Education, Queen Mary University of London
Consultant Anaesthetist in Pain Medicine, St Bartholomew's Hospital, Barts Healthcare NHS Trust, UK

Educational Lecture (3)

10:05-10:35 (SP: NA173) *New modules for clinical safety*

Ryoji Sakai (Congress President. Presidents of IARMM, WHRMC, JPSCS & JSRMPM.
Hon. Prof. DMed SU, former Profs. TWU, EPFL, USM, etc., Tokyo, Japan)

Educational Lecture (4)

10:35-11:05 (SP: NA068) *Cost-effectiveness of anticoagulation in patients with non-valvular atrial fibrillation with edoxaban compared to warfarin in Germany.*

Harenberg J¹, Krejczy M¹, Wehling M¹, Obermann K², Lip GYH³
Prof. MD. Department of Clinical Pharmacology, Medical Faculty Mannheim, University Heidelberg Hospital,
Maybachstrasse 1468169 Mannheim, Germany¹
Mannheim Institute of Public Health, Medical Faculty Mannheim, Ludolf-Krehl Strasse, 68167 Mannheim,
Germany²,
University of Birmingham, Centre for Cardiovascular Sciences, City Hospital, Birmingham, B187QH, UK³

Morning on 10 September, Oral

Panel Discussion (1-A): 'Medication safety and drug safety' (Part A)

11:05-11:30 (NA025) *The Clinical Input of Pharmacists in Veterinary Pharmacy*

Noëlle H. O'Driscoll, Charles Juwah, Olga Labovitiadi and Andrew J. Lamb
(School of Pharmacy and Life Sciences, Robert Gordon University, UK)

11:30-11:40 (NA084) *Standards-based Healthcare Supply Chain Traceability -- Supporting Patient safety and quality improvement.*

Janice Kite (Traceability Director Healthcare, GS1 Global Office, Brussels, Belgium)

11:40-12:00 (NA114) *ASTRA - Algorithms for Seniors' Therapy Amelioration: I. Patient-Centered Clinical Pharmacology in Traumatology.*

Ursula Wolf *, Rudiger Neef #, Peter Presek *

*Department of Pharmacology and Toxicology, Division of Clinical Pharmacology and
#University Hospital Halle, Department of Traumatology and Reconstructive Surgery,
Martin-Luther University Halle-Wittenberg, Germany

12:00-13:00 Lunch (Fouer near the lecture hall)

Afternoon on 10 September, Oral

Afternoon oral session launches at 13:00.

Panel Discussion (2-A): 'Safety culture in clinical care' (Part A)

13:00-13:15 (NA009) *A review Model to measure Patient Safety and Occupational Safety and Health at Hospitals. Background. Patient Safety and Occupational Safety and Health is a priority strategic line and a key success factor for Hospitals governance.*

Jiménez-Buñuales MT¹, González-Diego P², León-Sanz MP³, González-Menorca L⁴.

¹Preventive Medicine Unit. Calahorra Hospital Foundation. La Rioja Health and Social Services Council. Spain

²Preventive Medicine and Quality Management. Reina Sofia Hospital. Navarre Health Service-Osasunbidea. Spain

³School of Medicine. University of Navarra. Spain

⁴Business Economy Department. University of La Rioja. Spain

13:15-13:25 (NA140) *RESEARCH CHALLENGES IN PATIENT SAFETY*

Isabel Rodrigo-Rincon, Marta Martín-Vizcaino
(Complejo Hospitalario de Navarra. Pamplona. Spain)

13:25-13:35 (NA026) *Critical Care Outreach – the Benefits*

Carmel Gordon-Dark (Critical Care Outreach Lead, The London Clinic, UK)

13:35-13:50 (NA029) *Patient Safety: Prevention and Management of Protocol Violations in Clinical Trials.*

1) Mohamed El Malt, MD, PhD, 2) Vijayanand Rajendran, MD

1) Chief Medical Consultant, Medical Consultancy division, Europital, Belgium

2) Clinical Research Physician, Medical Consultancy division, Europital, Belgium

Afternoon on 10 September, Oral

13:50-14:05 (NA033) Person-centered manual handling of patients model.

Massimo Ragonesi*, Alessandro Perrone*, Adriano Papale**, Elisabetta Badellino**

* IGIEA Association, Italy.

** INAIL Research Area, Italy

14:05-15:30 (NA038) The Role of Family Nurse Practitioners in Clinical and Public Health Care Safety.

Helda Pinzon-Perez, Ph.D., RN, MCHES, FNP, MPH

(Prof., Department of Public Health, California State University, Fresno, USA)

Symposium (1): 'Clinical communication for clinical risk management'**15:30-15:50 (NA113) It pays to talk: A multicentre study of verbal communication from the laboratory to the bedside.**Rutledge S^{*1}, Lambe G¹, Fitzpatrick S², Thanaseelan C¹, Hassan M², Anpalagan K², Haire G², Lunney G¹,
Murphy D², Callanan I². * = presenting author

1. St Michael's Hospital, Dun Laoghaire, Dublin, Ireland.

2. St Vincent's University Hospital, Elm Park, Dublin 4, Ireland.

15:50-16:10 (NA137) Calling for the doctor: using simulated patients to assess and improve the quality of GP advice on an out-of-hours telephone helpline.

1. Rosemary McKenzie, Deputy Director, Centre for Health Policy, Melbourne School of Population and Global Health, The University of Melbourne
2. Professor David Dunt, Founding Director, Centre for Health Policy, Melbourne School of Population and Global Health, The University of Melbourne, Victoria, Australia,
3. Maureen Robinson, General Manager Clinical Governance, Healthdirect Australia, Level 19, 133 Castlereagh Street, Sydney, NSW, Australia

16:10-16:30 (NA147) Patient safety in middle income societies attacked by conflict situations or natural disasters.

Prof. Dr. Smilja Tudzarova Gjorgova, Dr. Idriz Orana

(University Clinic for Plastic and Reconstructive Surgery,

Medical University<St. Cyril and Methodius> bul. Mother Teresa,-Skopje, R. Macedonia)

Panel Discussion (3): 'Survey and reporting of clinical errors'**16:30-16:45 (NA142) Analysis on the Similarities and Dissimilarities between the Aviation and Medical Accidents: How can we learn safety system from the avian society?**

Yasunari Tsuchihashi, M.D., PhD

(Department of Clinical Pathology, Louis Pasteur Centre for Medical Research, Kyoto, Japan)

Panel Discussion (4): 'Emergency healthcare system'**16:45-17:05 (NA034) Changing hospital culture to improve care and reduce risk for patients with cognitive impairment in the acute sector**

Mark Yates, Meredith Theobald, Michelle Morvell

(Ballarat Health Services, Deakin University, Australia)

17:05-17:20 (NA108) A model of prioritization between risk management and clinical care pathways.

Bartoccioni F, Convertini P, Talanas G, Landi F, Borreca F, Molinaro M, Fiorillo C, Dubinski M, Cenci F

(Dirigente medico presso: Azienda Ospedaliera S. Camillo - Forlanini, U.O. Formazione e Governo Clinico, Italy)

Afternoon on 10 September, Oral

17:20-17:35 min (NA105) *Saving a life – The effect of the Medical Emergency Team in preventing the deterioration of inpatients.*

Takamitsu Kodama: St. Marianna University School of Medicine, Department of Emergency and Critical Care Medicine, Japan

Shigeki Fujitani: St. Marianna University School of Medicine, Department of Emergency and Critical Care Medicine, Japan

Yasuhiko Taira: St. Marianna University School of Medicine, Department of Emergency and Critical Care Medicine, Japan

Dinner party : Since 18:00 at the congress hotel.

---- The end of the 1st day ----

【11 September 2014: Oral presentation】

Onsite registration desk open from 8:00 to 17:30.

Morning oral session launches at 9:00.

Morning on 11 September, Oral

Panel Discussion (2-B): 'Safety culture in clinical care' (Part B)

9:00-9:15 (NA112) *Leading a horse to water or helping him drink? An audit of audits in a university hospital group.*

Ian Callanan, Ailís ní Riain and Nora Ellard
(St Vincents University Hospital, Dublin Ireland)

9:15-9:30 (NA130) *Improving Safety Culture Starts with Leadership.*

Stephen M. Powell, MS, Daniel Baily, MS, Jeffrey Box, MS, MBA, and Spencer King, BS
(Synensis, LLC , GA, USA)

9:30-9:45 (NA134) *A Retrospective Analysis of Negative Appendicectomy Rate in a Large District General Hospital in North-West London.*

S. Bokhari, R. Folwell, A. Baheerathan, N. Zaffar, K. Qurashi
(Northwick Park Hospital, Northwest London Hospitals NHS Trust, Harrow, Middlesex, UK)

9:45-9:55 (NA139) *Balanced Scorecards as discussion stimulator in OR.*

Yasuhiko SUEMORI M.D, MBA (Graduate school of economics Kyushu University, Japan)

9:55-10:15 (NA148) *Safety on the line - developing a quality improvement system for an out-of-hours GP telephone helpline using simulated patients.*

1. Rosemary McKenzie, Deputy Director, Centre for Health Policy, Melbourne School of Population and Global Health, The University of Melbourne, Victoria, Australia
2. Maureen Robinson, General Manager Clinical Governance, Healthdirect Australia, Sydney, Australia.

10:15-10:30 (NA149) *Risk Management and ICT-enabled approaches to clinical process innovation.*

Michele Torresani¹, Paolo Locatelli², Roberta Facchini², Roberto Moser², Dr. Vittorio Montefusco¹, Paolo Longoni¹, Dr. Flavio Arienti¹, Dr. Michele Magni¹, Giuseppe Rosito¹, Elena Sini³

¹ Fondazione IRCCS Istituto Nazionale dei Tumori, Milan, Italy

² Fondazione Politecnico di Milano, Milan, Italy

³ IRCCS Istituto Clinico Humanitas, Rozzano (Milan), Italy

10:30-10:45 (NA152) *Changing Human Behaviors to Create a Stronger Safety Culture.*

Howard W. Bergendahl, JD, MS, CPPS (President of the Bergendahl Institute, LLC, Ohio, USA)

10:45-10:55 (NA052) *Reducing Harm to Patients from Healthcare Associated Infections–Risk Based Approach in HAI.*

Dr. Nellie S Boma, Chief Medical Officer / Ms. Sreevidya P.N, Infection Control Nurse /
Ms. Maisa Saaban, Infection Control Nurse / Dr. Ritu Nambiar, Chief of Service – Obstetrics & Gynecology /
Ms. Norma Abu Nassif, Clinical Pharmacist / Dr. Faraj Massouh, Specialist – Anesthesia /
Dr. Julia Abu Asbeh, Consultant – NICU / Mr. Salih Abdulla, Microbiologist /
Mr. Ahmed Qaissiah, Unit Manager – OR, Abu Dhabi, UAE

0:45-10:55 Break

Morning on 11 September, Oral**Panel Discussion (5): 'Clinical risk management before/after surgical operation and the guidelines'**

(Chairperson) Haytham M.A. Kaafarani, Harvard University, USA

11:00-11:30 (SP: NA078) Educational Lecture (5)Björn Brücher (Prof. of Surgery, Bon Secours Cancer Institute, VA, USA.
Prof. of Ethical Leadership, New Westminster College, Canada)**11:30-11:40 (NA050) *Cesarean Section Surgical Site Infection Prevention—A Risk Based Approach in HAI.***Dr. Nellie S Boma, Chief Medical Officer / Ms. Sreevidya P.N, Infection Control Nurse /
Ms. Maisa Saaban, Infection Control Nurse / Dr. Ritu Nambiar, Chief of Service – Obstetrics & Gynecology /
Ms. Norma Abu Nassif, Clinical Pharmacist / Dr. Faraj Massouh, Specialist – Anesthesia /
Dr. Julia Abu Asbeh, Consultant – NICU / Mr. Salih Abdulla, Microbiologist /
Mr. Ahmed Qaissiah, Unit Manager – OR. Abu Dhabi, UAE**11:40-11:50 (NA063) *Dexmedetomidine versus fentanyl in microdissection surgery – a double blind study.***

1. Bushra Abdul Hadi * PhD, 2. Saleh M Sbeitan, Md
1. Faculty of Pharmacy, Philadelphia University, Jordan,
2. Specialist Internal Medicine & Cardiology. Head of ICU/ Specialty Hospital, Amman, Jordan

11:50-12:00 (NA128) *NURSING and IT: - SURGICAL INSTRUMENTS REVIEW. INNOVATIVE PROJECT TO ENSURE PATIENT SAFETY IN THE SURGICAL AREA.*Garcia Gonzalez Veronica, Alberdi Aramendi Amaia, Berasategui Orbegoza Miren, Beristain Echave Arantxa,
Encinas Rivero Ana, Garmendia Urquizu Elixabet, Larrañaga Garaikoetxea Aintzane,
(Mendaro's hospital, Spain)**12:00-12:10 (NA141) *Mirror assessment of improvement areas in patient safety: Surgeons vs. Anaesthesiologists.***Marta Martin-Vizcaino, Isabel Rodrigo-Rincon
(Complejo Hospitalario de Navarra. Pamplona. Spain)**12:10-13:00 Lunch (Four near the lecture hall)****Afternoon on 11 September, Oral**

Afternoon oral session launches at 13:00.

Panel Discussion (6): 'Simulation and human factor for clinical safety culture'**13:00-13:30 (SP: NA077) Educational Lecture (6)*****Interdisciplinary health team, focusing on Patient safety. How must we train?***Enric Macarulla (Director of 4DHealth innovation health center, Igualada, Barcelona, Spain. Prof. MD.
Autonomous University of Barcelona, Medical School, Barcelona, Spain.)**13:30-13:45 (NA008) *Usability of Ventricular Assist Devices in Daily Experience: A Multicenter Study.***Thomas Schlöglhofer (Center for Medical Physics and Biomedical Engineering, Department of Cardiac Surgery,
Medical University Vienna, Austria)**13:45-14:00 (NA133) *Audit of Compliance with the World Health Organisation Surgical Safety Checklist (SSC) – Are we missing the point?***S. Bokhari, K. Qurashi
(Northwick Park & St Mark's Hospitals, Northwest London Hospitals NHS Trust, Harrow, Middlesex, UK.)

Afternoon on 11 September, Oral

14:00-14:10 (NA143) The medical safety of treating prescriptions in the dispensing pharmacy.Shino Shiosaka¹), Nobumi Matsuda²)

1)Pack knowledge Co.,Ltd (Mental health and human error researching company), Japan

2)Matsuda Eye Clinic, Japan

14:10-14:20 (NA144) About the influence that oblivion of the memory gives to human error.Nobumi Matsuda¹) M.D, Shiosaka Shino²) Medical counselor

1)Matsuda Eye Clinic, 2)Packnowledge co.ltd (mental hearth and human error reseaching company), Japan

14:20- 14:35 (NA145) Addressing Patient Safety through Human Factors training: A Training Tool to empower Junior Doctors.

Vincent L, Van Manen A, Edwards R, Cooney A

(Department of Anaesthetics, Milton Keynes Hospital NHS Foundation Trust, UK)

14:35-14:50 (NA164) The human factor in adverse events related to nursing practice: analysis of predictive models.

Amélia Filomena Oliveira Mendes Castilho (Nurse School of Coimbra, Portugal)

Panel Discussion (7): 'Medical device risk'**14:50-15:05 (NA120) The Checklist Manifesto as a basis for prospective risk inventories.**

Maurice Janssen, Miriam Schiltmans, Renate Schuttelaar

(Orbis Medical Centre, School of Medical Physics and Engineering, Netherlands)

15:05-15:20 (NA160) Best practices and principles in medical technology education.

Job Gutteling MSc, medical physicist (Onze Lieve Vrouwe Gasthuis, Amsterdam, Netherlands)

Panel Discussion (1-B): 'Medication safety and drug safety' (Part B)**15:20-15:50 (SP: NA080) Educational Lecture (7)****Safe and sound: Evidence based interventions to reduce medication errors.**

Katja Taxis (Prof. PhD. Faculty of Pharmacy, Rijksuniversiteit Groningen, The Nederland)

15:50-16:05 (NA115) ASTRA - Algorithms for Seniors' Therapy Amelioration:**II. Analysing Risk of Polypharmacy for Development of Cognitive Dysfunctions and Dementia.**

Ursula Wolf

Department of Pharmacology and Toxicology, Division of Clinical Pharmacology and
University Hospital Halle, Martin-Luther University Halle-Wittenberg, Germany**16:05-16:20 (NA146) Pharmacist services in a transitional care program to reduce 30-day readmissions.**Timothy Reilly, PharmD, BCPS, CGP, FASCP^{1,2} Kathleen H. Seneca APN-BC, MSN, CNL¹

1. Princeton HealthCare Systems, Plainsboro, NJ, USA

2. Rutgers, The State University of New Jersey

16:20-16:35 (NA154) DART: On Target for Safe Prescribing. A Multidisciplinary Simulation-based Quality Improvement Project to improve prescribing safety.

Karin Purshouse, Thomas Oakley, Judith Bailey, Neha Shah, Triss Clark, Jane Hough

(John Radcliffe Hospital, Oxford University Hospitals Trust. Oxford, UK)

Afternoon on 11 September, Oral

Panel Discussion (8): 'IT and medical informatics in clinical risk management'

16:35-16:50 (NA018) *The quality of patient record keeping in the surgical department of a London District General Hospital and its association with patient safety.*

Manousos-Georgios Pramateftakis, Faddy Kamel, Sheridan Brown, Idan Bokobza, Ahmad Moinie, Abhay Chopada.
(Ealing Hospital NHS Trust, London, UK)

16:50-17:00 (NA088) *The use of IT to optimise patient safety in the peri-operative period.*

Dr Nav-Preet Kaur, Dr Sugam Kale. (Anaesthesia Department, Alexandra Hospital, Singapore)

17:10-17:10 (NA121) *Disciplined Instant Messaging to Enhance Patient Safety*

Dr. Somnath Chatterjee, Consultant Intensivist, Jurong Health, Singapore
Dr. Tan Chee Keat, Consultant Intensivist, Jurong Health, Singapore
Dr. Chaitra Holla, Medical Officer, Jurong Health, Singapore
Dr. Richa Agarwal, Medical officer, Jurong Health, Singapore
Dr. Sugam Kale, Consultant Anaesthesiologist, Jurong Health, Singapore

---- The end of the 2nd day ----

【12 September 2014: Oral presentation】

Onsite registration desk open from 8:00 to 17:00.

Morning oral session launches at 9:00.

Morning on 12 September 2014, Oral

'Oral presentation (General)'

9:00-9:10 (NA043) *Medicalization risk. Bases of discussion for a non-pharmacological care of life.*

Norma González González; Alfredo García Rosas; Laura Elizabeth Benhumea González;

Aristeo Santos López; Epigmenio López Martínez.

(Profesores investigadores de la Universidad Autónoma del Estado de México UAEMEX. Mexico)

9:10-9:20 (NA051) *Providing A Safer Environment for Healthcare Personnel & Patients Through Influenza Vaccination: Strategies from Research and Practice.*

Dr. Nellie S Boma, Chief Medical Officer / Ms. Sreevidya P.N, Infection Control Nurse /

Ms. Maisa Saaban, Infection Control Nurse / Dr. Ritu Nambiar, Chief of Service – Obstetrics & Gynecology /

Ms. Norma Abu Nassif, Clinical Pharmacist / Dr. Faraj Massouh, Specialist – Anesthesia /

Dr. Julia Abu Asbeh, Consultant – NICU / Mr. Salih Abdulla, Microbiologist /

Mr. Ahmed Qaissiah, Unit Manager – OR, Abu Dhabi, UAE

9:20-9:30 (NA100) *Ensuring patient safety in patients with cardiac pacemaker presenting for anesthesia.*

Dr. SUGAM S. KALE (Alexandra Hospital, Jurong Health, Singapore)

Dr HEMANT SHINDE (Hinduja Healthcare Surgical Hospital, India)

9:30-9:40 (NA127) *A NEW METHOD FOR THE ASSESSMENT OF PERCUTANEOUS CRYOABLATION.*

Riccardo Dodia*, Alberto Sanna

(aFondazione Centro San Raffaele, eServices for Life and Health, via Olgettina 60, 20132 Milano, Italy)

9:40-10:00 (NA095) *Medication safety and drug safety.*

Dr. Vlasta Molak, Gaia Foundation, Cincinnati, Ohio, USA

Panel Discussion (9): 'Clinical safety technology'

10:00-10:10 (NA006) *Bridging the Gap.*

Andrea Croft (Anticoagulation Advanced Nurse Practitioner / Hospital Acquired Thrombosis Project Lead, UK)

10:10-10:20 (NA007) *Reticulocytes, new or old red blood cells? Reticulocytes and the risk of thrombosis.*

Dr. Louis Van Hecken (General Practitioner, BELGIUM)

10:20-10:30 (NA014) *Effects of exogenous and endogenous alcohol on liver functions.*

Dr. Aurelian Udristioiu (City Targu Jiu. Romania)

Morning on 12 September 2014, Oral

10:30-10:40 (NA021) *The Development of a Nurse Led Thromboprophylaxis Re-Assessment Tool to Aid the Uptake of Thromboprophylaxis Risk Assessment and Improve Patient Safety.*

Andrea Croft (Anticoagulation Advanced Nurse Practitioner / Hospital Acquired Thrombosis Project Lead, UK)

10:40-10:55 min (NA124) *Aseptic method of infection safety of gastro- and colonoscopy.*

S.A.Matasov (Public R&D Center "Contra Cancrum Coli", Riga, Latvia)

Workshop (1)

10:55-11:25 (SP: NA069) *Safer Sign Out: A High Reliability Tool for Emergency Physician Handoffs and Team Communication and Model for International Collaboration.*

Drew Fuller, MD, MPH, FACEP, Martin Brown, MD, FACEP,
Emergency Medicine Associates, MD. USA

Christopher Beach, MD, FACEP

Vice Chairman and Associate Professor of Emergency Medicine, USA

Northwestern University Feinberg School of Medicine ? Department of Emergency Medicine, USA

Chief, Northwestern Lake Forest Hospital - Department of Emergency Medicine, USA

Safer Sign Out is a handoff communication process developed by physicians and is getting wide attention and growth in the US and internationally. It is an innovative approach that can decrease risk, increase the safety and satisfaction with ER to ER doctor handoffs.

The Emergency Medicine Patient Safety Foundation (EMPSF) reports that the tool kit has been downloaded by nearly 300 hospitals in 10 countries.

11:25-11:55 (SP: NA070) *Safer Admit: An Interservice Communication Tool for Patient Handoffs in Hospitals.*

Christopher Beach, MD, FACEP

Vice Chairman and Associate Professor of Emergency Medicine, USA

Northwestern University Feinberg School of Medicine ? Department of Emergency Medicine, USA

Chief, Northwestern Lake Forest Hospital - Department of Emergency Medicine, USA

Drew Fuller, MD, MPH, FACEP, Martin Brown, MD, FACEP,
Emergency Medicine Associates, MD. USA

11:55-12:00 Discussion

12:00-13:30 Lunch (Foyer near the lecture hall)

Afternoon on 12 September 2014, Oral

Afternoon oral session launches at 13:30.

Panel Discussion (10): 'Medical education in Patient Safety Culture: New Challenges'

13:00-13:25 (NA085) *Developing Anti-Fragile Healthcare Systems*

Prof. Tony Bendell, Services Limited and The Anti-Fragility Academy England

Prof. Arturo Langa, University of the Highlands and Islands, Scotland, UK

13:25-13:45 (NA032) *Results of a multicentre audit to improve doctors awareness of DVLA guidelines.*

Mahiben Maruthappu^{1,2,3}, Mark Sykes², Nicholas D Gollop⁴, Robert A Watson^{2,5}, Justin CR Wormald⁵, Mirae Park⁵, James Diviney⁶, Amy Taylor⁶, Joseph Shalhoub⁶, Ka Ying Bonnie Ng^{2,3}

1 Scholar, National Institute for Health and Care Excellence

2 Imperial College London . UK

3 Ealing Hospital NHS Trust. UK

4 Norfolk and Norwich University Hospital . UK

5 North West London Hospitals NHS Trust. UK

6 Watford General Hospital. UK

13:45-13:55 (NA101) *The trial of patient safety education made to prevent rule oblivion.*

Yukiko Kai *1, Taisuke Ogawa *2, Muneou Suzuki *3, Kenji Araki *3

Katsuhiro Hayashi *1, Takahiro Miyoshi*1, Ryo Sai*2, Mitsuru Ikeda*2

1: Faculty of Medicine, University of Miyazaki , Japan

2: School of Knowledge Science, Japan Advanced Institute of Science and Technology, Japan

3: University of Miyazaki Hospital, Medical Informatics, Japan

13:55-14:10 (NA010) *Implementation of "Medication Reconciliation" for Patient Safety in the hospital setting.*

Jiménez-Buñuales MT¹, González-Diego P², Vallejo-García M³, Gallardo Anciano J⁴, Sola-Lapeña C⁵, Martínez-Hernández A⁶, León-Sanz MP⁷, González-Menorca L⁸, Cestafe-Martínez A⁹, López del Val JA¹⁰.

Calahorra Hospital Foundation. Health and Social Services Council. La Rioja.

¹Preventive Medicine Unit. ^{3,5}Internal Medicine Unit. ⁶Emergency Unit. ¹⁰Director.

²Preventive Medicine and Quality Management Service. Reina Sofia Hospital. Navarre Health Service-Osasunbidea.

⁷School of Medicine. University of Navarra.

⁸Business Economy Department. University of La Rioja.

Health and Social Services Council. La Rioja. ⁴Planning Pharmaceutical Service. ⁹Planning, Evaluation and Quality Service. Spain

Workshop (2)

--- Patient safety education ---

CHAIRMAN: Jose Antonio de Pedro Moro. MD PhD. (Prof. Surgery. Department Surgery. University of Salamanca, Spain), Luis Collado Yurrita MD, PhD (Director of Department of Medicine. Complutense University of Madrid, Spain)

SUMMARY

Patient safety is one of the new challenges in medical education. The patient safety has emerged as a discipline teaching degree program, being introduced as an area of knowledge within medical schools around the world, with the goal of creating a culture of patient safety in students and as a strategy for risk reduction.

Patient safety is thus a new discipline within the medical education, being necessary to know the concepts and principles. Moreover, we note that it is not only the acquisition of knowledge and skills, but also an invitation to reflect on attitudes. The alarming number of patients who have suffered adverse events or death (Article error is human) have made awareness of the problem is taken and strategies to improve patient safety arise. Medical and Nurse students as potential medical and nurse professionals and clinical leaders must be prepared to carry out their daily clinical practice within a framework of quality and safety.

Afternoon on 12 September 2014, Oral

14:10-14:40 (SP: NA074) Patient safety in Health Sciences: relevance and students' perception

Maria Angeles Cuadrado Cenzual MD, PhD (Prof. Department of Medicine. Complutense University of Madrid, Spain)

14:40-15:10 (SP: NA075) Patient Safety: Knowledge and Attitude in Undergraduate Medical Students

Maria Jose Ciudad Cabañas MD, PhD (Prof. Department of Medicine. Complutense University of Madrid, Spain)

15:10-15:20 Discussion

Symposium (2): 'Patient safety goals. Universal Protocols for risk prevention'

15:20-15:40 (NA094) Philosophy and strategy of clinical risk management.

Dr. Vlasta Molak (Gaia Foundation, Cincinnati, Ohio, USA)

15:40-16:00 (NA126) A Different Approach to Improving Patient Safety and Quality.

Lyn Astle, Anil Agarwal, Jean MacLeod, Janet Alderton, Cath Siddle, Barbara Carr, Lesley Wharton,
Pam Nicholls, Syd Pinkney, David Emerton
(University Hospital of North Tees, UK)

16:00-16:20 (NA166) Tips and tools to improve medication management systems.

Dr Rola Hammoud (Anesthesiologist, Medical Quality Director, Clemenceau Medical Center, Beirut, Lebanon)

---- Closing remarks ----

【Morning, 10 September 2014 Poster presentation (1)】

(Morning poster session) 9:00-13:00

Poster discussion: 12:00-13:00 by your poster.

(NA001) *An audit of medication administration records in the paediatric ward in Gondar University Hospital, Ethiopia.*

Vicky Wilson (MSc,MN,PG Cert TLTM,RNT,BA, Dip DN,Neuro Cert,RGN. Lecturer, University of the West of Scotland
School of Health Nursing and Midwifery, UK)

(NA011) *Bridging the GAP – An Innovation to improve the care of patients taking warfarin undertaking elective surgery.*

Andrea Croft Anticoagulation Advanced Nurse Practitioner & Dr Jon Hughes Consultant Anaesthetist, UK

(NA023) *FITISPos-UAH Group Research Aimed at the Improvement of the Communication between Foreign Population and the Medical Staff.*

Carmen Valero-Garcés (FITISPos-UAH Coordinator and FITISPos members,
University of Alcalá, Madrid, Spain)

(NA041) *Reduction of Catheter-related Incidence with Multidisciplinary Approach in Surgical Wards.*

Hui-Ju Chung (RN, Head Nurse, Nursing Department, Chi-Mei Medical Center, Taiwan)

(NA042) *The Project of Reducing Falls Incidence in ER of A Medical Center in the South.*

Hui-Ching Hsu (RN, Leader, Nursing Department, Chi-Mei Medical Center, Taiwan)

(NA044) *Development and implementation of Structured Oral Examinations (SOE) to prepare infection control in-graduate students to Quebec certification exam leading to clinical nurse specialist title.*

Andréanne Tanguay¹⁾ Francis Brière²⁾

- 1) Assistant Professor, and Infection Prevention and Control Graduate Program Director,
School of Nursing-Continuing Education Centre-School of Medicine and Health Care
Université de Sherbrooke, Québec, Canada
- 2) Graduate Program Coordinator, Continuing Education Centre-School of Medicine and Health Care-
Université de Sherbrooke, Québec, Canada

(NA045) *Development of a management system using radio-frequency identification tags on surgical instruments for patient safety.*

Kaori KUSUDA¹, Kazuhiko YAMASHITA², Shinichi TANAKA³, Kiyohito TANAKA⁴, Takashi OKUBO², Yuji OHTA¹

- 1) Ochanomizu University, Tokyo, Japan.
- 2) Tokyo Healthcare University, Tokyo, Japan
- 3) St. Marianna University School of Medicine, Tokyo, Japan
- 4) Kyoto Second Red Cross Hospital, Kyoto, Japan

Morning on 10 September 2014, Poster

(NA054) The Effects of Music Therapy on Improve ICU Patients Vital Signs.

Yu-Chi Li, MS 1) * Szu-Hui Su, RN 2)

- 1) MSN, RN, Nursing, Chi Mei Medical Center, Tainan, Taiwan and Doctoral Student, College of Nursing, Kaohsiung Medical University. Taiwan.
- 2) Nursing, Chi Mei Medical Center, Tainan, Taiwan.

(NA093) National recommendation for patient safety and quality improvement in radiotherapy in the Czech Republic.

V. Dufek, I. Horakova, I. Koniarova (National Radiation Protection Institute (NRPI), Prague, Czech Republic)

(NA102) Relationship between the anesthetic risk and postoperative glycemia.

- María Fernández Prada. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Carmen Martínez Ortega. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Marta Mateos Mazón. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- M^a José González Garrido. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Félix Ezequiel Fernández Suárez. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- Raquel García Pelaz. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- David Fernández del Valle. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- Juan Carlos Gutiérrez del Valle. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- Juan Sánchez Lasheras. Anesthesiology Department. University Hospital Central de Asturias. Spain.

(NA119) Reduction of Adverse Incidents for patients receiving procedural sedation, through the introduction of a uniform competency tool.

Anne Marie Woods (St Vincent's University Hospital, Dublin, Ireland)

(NA131) Improving Safety Culture Starts with Leadership.

Stephen M. Powell, MS, Daniel Baily, MS, Jeffrey Box, MS, MBA, and Spencer King, BS
(Synensis, LLC, GA, USA)

(NA161) Newspaper reports on BSE in the UK: Content analysis of newspaper articles between 1985 and 2008.

Hajime SATO, Satomi NOGUCHI

(National Institute of Public Health, Department of Health Policy and Technology Assessment, Japan)

Andrew WEBSTER (University of York, Department of Sociology, UK)

(NA167) PATIENT IDENTIFICATION ERROS IN EMERGENCY OF THE HOSPITAL AND ITS IMPACT ON PATIENT SAFETY.

Cuadrado-Cenzual MA1, Guessous A1, Palazón I1, de Gracia Y1, Collado L2, de Pedro JA3.

Hospital Clínico San Carlos1. Facultad Medicina. UCM 2. Madrid . Facultad de Medicina USAL. Salamanca3. Spain

【Afternoon, 10 September 2014 Poster presentation (2), Fouer】

(Afternoon poster session) 13:30-16:30

Poster discussion: 15:30-16:30 by your poster.

(NA019) Safe use of high alert medications (1).

Asli OZYILDIRIM, MSc Pharmacist, Chief of Pharmacy, Turkey
Ismail BOZKURT, MD, Chief of Continuous Quality Improvement Department, Turkey
Fatma KUCUKERENKOY – Patient Safety Manager, Turkey
Gulden ARSLAN – Pharmacist, Turkey
Ulku Burgess – Nurse Manager, Turkey

(NA099) Patient safety and quality improvement in the form of an audit on the Clinical Decision Unit of a tertiary care hospital in the United Kingdom.

Ceri Spencer, Omar Khan, Israr Haq (New Cross Hospital, Royal Wolverhampton NHS Trust, England, UK)

(NA106) Incidents of postoperative retained foreign objects at a Japanese university hospital.

Ayuko Yasuda MD, PhD, Yoshimasa Nagao MD, PhD, Hiromi Noda RN, Rieko Sakai RN, Fumimasa Kitano JD
(Department of Quality and Patient Safety, Nagoya University Hospital in Nagoya, JAPAN)

(NA125) Use and safety of new oral anticoagulants in clinical practice. Novel prescriptions from a University Hospital.

Marta Duero, Laura Domenech,, Pilar Lalueza, Leticia Mestre, Emma Movilla, Julio Martínez
(Servei de Farmàcia, Hospital Universitari Vall d'Hebron, Barcelona, Spain)

(NA129) Simulation education in patient safety: Improvement of nurses' patient and medication identification errors.

Yukie Abe¹⁾, Yorie Kajiki²⁾, Kazufumi Nagahama²⁾, Sadayuki Murayama²⁾, Ichiro Kukita²⁾, Takako Simoji²⁾.

- 1) Tokyo Medical University Hospital, Okinawa clinical simulation center, Japan.
- 2) University of the Ryukyus Hospital, Japan

(NA150) Pre-Hospital/Emergency Department Handover in Italy.

Francesco Dojmi Di Delupis^{1*}; Niccolò Mancini²; Tommasina di Nota³; Paolo Pisanelli¹

¹ MD. Inter-institutional Integrated Department, University of Florence and Careggi University Hospital,
Largo Brambilla 3, 50134 Florence, Italy

² Human Geography; Executive director 'Fratellanza Militare' Educational and Training Department, Florence

³ RN Careggi University Hospital, Largo Brambilla 3, 50134 Florence, Italy

(NA153) Optimizing drug prescribing and dispensing habits in a surgical department: risk analysis, observational study and patient involvement.

Sendlhofer G^{1,2}, BA, Brunner G³, MD, PhD., Kamolz L P¹, MD, PhD

¹ Department of Quality and Risk Management, University Hospital Graz, Graz, Styria, Austria

² Division of Plastic, Aesthetic and Reconstructive Surgery, Department of Surgery, Medical University Graz,
Graz, Styria, Austria

³ Chief Medical Director, University Hospital Graz, Graz, Styria, Austria

(NA155) Pharmacist services in a transitional care program to reduce 30-day readmissions.

Timothy Reilly, PharmD, BCPS, CGP, FASCP^{1,2} Kathleen H. Seneca APN-BC, MSN, CNL¹

1. Princeton HealthCare Systems, Plainsboro, NJ, USA
2. Rutgers, The State University of New Jersey, NJ, USA

Afternoon on 10 September 2014, Poster

(NA156) Pharmacy Medication Safety Initiatives: KK Women's & Children's Hospital Experience, Singapore.

Mr Mohammed Nazri Bin Abdul Ghani
(BSc (Pharmacy) Honours, GradDip (Clinical Pharmacy), Medication Safety Officer, Pharmacy Department,
KK Women's & Children's Hospital, Singapore)

(NA162) Newspaper reports on BSE in Korea: Content analysis of newspaper articles from 2002 to 2009.

Satomi NOGUCHI, Hajime SATO
(National Institute of Public Health, Department of Health Policy and Technology Assessment, Japan)

(NA163) 101 incidents in the emergency department (ED)

Alcaraz Martínez J, Marín Martínez J M, Lozano Pastor V E, Ortiz González O, Conesa Hernández A,
Melgares de Aguilar Mata J M, Escudero Sánchez C. Trigueros Ruiz N, Rojo Cánovas M, Reina Nicolás I M,
Contreras García C.
(Hospital Morales Meseguer. Area VI, MURCIA, Spain)

(NA165) The Project of Reducing Restraint Numbers in a Surgical Ward.

Lee I-Ping (Chi Mei Medical Center, Tainan, Taiwan)

(NA168) MEDICINE LABORATORY AND PATIENT SAFETY: ANALYSIS OF PATIENT/SPECIMEN IDENTIFICATION ERRORS.

de Gracia Y1, Cuadrado-Cenzual MA1, Guessous A1, Arroyo M1, Collado L2, de Pedro JA3.
Hospital Clínico San Carlos1. Facultad Medicina. UCM 2. Madrid . Facultad de Medicina USAL. Salamanca3. Spain

【Morning, 11 September 2014 Poster presentation (3), Fouer】

(Morning poster session) 9:00-13:00

Poster discussion: 12:00-13:00 by your poster.

(NA003) Phenol Safety during toenail matrixectomies procedure performance.

*Sánchez Gómez R., Becerro de Bengoa Vallejo R., Losa, Iglesias ME., González Gutiérrez MR., Rico Teixeira R.

* Prof. UEM. Madrid, Spain

(NA022) Paradoxical Response Protocol for Improving Safety of Endoscopy.

Hui-Jeong Hwang, Mi-Hyun Yun, Min-Sun Lee, Ji-Young Park

(Seoul National University Hospital Healthcare System Gangnam Center, Seoul, Republic of Korea)

(NA040) A Project of Applying Integrated multidisciplinary team model to Reduce delay bed with lower limb Fractures.

Li-Yun Chung (RN, Team leader Nurse, Nursing Department, Chi-Mei Medical Center, Taiwan)

(NA047) A Project of Applying Team Resource Management (TRM) Based on PDCA to Improve The Effectiveness of Cardiac Catheter Puncture Site Complications.

Ching-Yun Liu, Huang-Tsai Su, The third author : Shu-Hui Hu

Nursing Department, Chi-Mei Medical Center, Taiwan

(NA048) Using Mind Map as education of medication errors for novice nurse.

Muneto Tatsumoto¹⁾²⁾, Miki Ohshima³⁾, Miyuki Hashimoto¹⁾³⁾, Yoshiko Ogura³⁾, Yoko Fujii³⁾, Keiko Ohzeki³⁾, Hajime Kaneko¹⁾, Koichi Hirata²⁾, Hideyuki Hiraishi⁴⁾, Keiichi Kubota¹⁾⁵⁾

1) Medical Safety Management Center, Dokkyo Medical University Hospital, Tochigi, Japan

2) Department of Neurology, Dokkyo Medical University, Tochigi, Japan

3) Nursing Department, Dokkyo Medical University Hospital, Tochigi, Japan

4) Department of Gastroenterology, Dokkyo Medical University, Tochigi, Japan

5) Second Department of Surgery, Dokkyo Medical University, Tochigi, Japan

(NA098) Compliance with the use and application of an antiseptic for surgical skin preparation.

- María Fernández Prada. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Carmen Martínez Ortega. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Marta Mateos Mazón. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- M^a José González Garrido. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Juan Navarro Gracia. Preventive Medicine and Public Health Department. University Hospital of Elche. Spain.
- César Morís. Cardiology Department. University Hospital Central de Asturias. Spain.
- Carlos Morales. Cardiology Department. University Hospital Central de Asturias. Spain.
- Lino Vázquez Velasco. Surgery Department. University Hospital Central de Asturias. Spain.
- Juan Carlos De Vicente. Maxillofacial Surgery Department. University Hospital Central de Asturias. Spain.

Morning on 11 September 2014, Poster

(NA103) DNA Outpatient Appointment Rates Can We Make Them Better?

Nolan G (Chief Respiratory Scientist, Pulmonary Laboratory, St Vincent's University Hospital, Dublin, Ireland)

(NA107) Management of pre and postoperative glycemia in diabetic patients undergoing elective surgery.

- María Fernández Prada. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Carmen Martínez Ortega. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Marta Mateos Mazón. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- M^a José González Garrido. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- M^a Luisa González Ruiz. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- Mercedes Casaprima González. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- Ana Menéndez Miranda. Anesthesiology Department. University Hospital Central de Asturias. Spain.
- Isabel Santín Piñán. Critical Care Service. University Hospital Central de Asturias. Spain.
- Pedro Fernández Álvarez. Critical Care Service. University Hospital Central de Asturias. Spain.
- Asunta Martínez González. Critical Care Service. University Hospital Central de Asturias. Spain.

(NA116) Innovative Consequences for Clinical Pharmacological Approach:

HELP – Hierarchical Elements for Long-term Transplant Preveillance.

Ursula Wolf (Department of Pharmacology and Toxicology, Division of Clinical Pharmacology and University Hospital Halle, Martin-Luther University Halle-Wittenberg, Germany)

(NA158) Fall Risk Factors among Inpatients in a Japanese University Hospital.

Toshihide Saga¹, Taku Obara², Chiyo Oikawa¹, Keisei Fujimori¹,
and on behalf of the Working Group of Prevention from Fall

¹Medical Safety Management Office, Tohoku University Hospital, Sendai, Japan.

²Department of Pharmacy, Tohoku University Hospital, Sendai, Japan.

(NA169) Applying Failure Models and Effects (FMEA) Analysis of Identification Patient Errors in Medicine Laboratory.

Cuadrado-Cenzual MA1, Guessous A1, de Gracia Y1, Collado L2, de Pedro JA3.

Hospital Clínico San Carlos1. Facultad Medicina. UCM 2. Madrid . Facultad de Medicina USAL. Salamanca3. Spain

【Afternoon, 11 September 2014 Poster presentation (4), Fouer】

(Afternoon poster session) 13:30-16:30

Poster discussion: 15:30-16:30 by your poster.

(NA020) Safe use of high alert medications (2).

Asli OZYILDIRIM, MSc Pharmacist, Chief of Pharmacy, Turkey

Ismail BOZKURT, MD, Chief of Continuous Quality Improvement Department, Turkey

Fatma KUCUKERENKOY – Patient Safety Manager, Turkey

Gulden ARSLAN – Pharmacist, Turkey

Ulku Burgess – Nurse Manager, Turkey

(NA055) Creation of pilot protocol for sudden changes in home care patient conditions Judgment and Support by Visiting Nurses

- In association with the symptoms of Dyspnea and cooperation between visiting nurses and physicians —

Yayoi Sato and Miho Tonai (Oita University of Nursing and Health Sciences, Oita, Japan)

(NA056) Effective Analysis of Electronic Handover System by Registered Nurses.

Li-Chien Yang RN, Head Nurse, Yi Liu PhD Assistant Professor

(Nursing Department, Chi-Mei Medical Center, Tainan, Taiwan)

(NA058) Introduction of Team Resource Management to Reduce Medication Error Rate in Emergency Department.

I-Ching Yang, Hui-Ju Chung (Nursing Department, Chi-Mei Medical Center, Tsainan, Taiwan)

(NA060) Patient safety incident prevention among Korean dentists.

Ho-Joon Choi, Hye-Ju Lee, Dong-Hun Han

(Department of Preventive and Social Dentistry, Seoul National University School of Dentistry, Korea)

(NA082) 「Time Out」 Verification Right - A Study of New Nurses Medication Administration Errors Process Analysis.

Yu-Mei Lee, MSN, RN (Department of Nursing, Chi Mei Medical Center, Tainan City, Taiwan)

(NA090) Investigation of Complications Arising from Perimeter Vein Injection in the Heart Afferent Surgery Intensive Care Unit.

Li Chuan CHANG · RN: Nursing department · Chi Mei Medical Center, Taiwan

Hui-Ting Kuo · HN: Nursing department · Chi Mei Medical Center, Taiwan

(NA096) Leadership of the Head Nurse in Fostering of a Culture that Prioritizes Safety.

Toshiko Kobayashi : Toho University, Ohashi Medical Center, Tokyo, Japan

Ruriko Nakahara : Toho University, Nurse College, Tokyo, Japan

Junko Ito : Funabashi Municipal Medical Center, Chiba, Japan

Chieko Takeuchi : Tokyo Medical University, Tokyo, Japan

Afternoon on 11 September 2014, Poster

(NA104) Informed consent- Fact or fiction?

--- **An audit of 1) compliance with Joint Commission International standards of informed consent and 2) intern, consultant and patient satisfaction with the informed consent process in St. Michael's Hospital.**

Dr. Gerard Lambe, Dr. Stephanie Rutledge, Dr. Geoff Watson, Dr. Ian Callinan, Ms. Bernie Farrelly, Ms. Fran Campbell. (St. Michael's Hospital, Ireland)

(NA117) Prevalence of Needlestick Injuries among Nurses and Prevention Interventions: A Literature Review.

Yuka Kanoya¹), Noriko Kubo²), Akiyo Sasaki-Otomaru³), Mana Kanno⁴), Yuko Morikagi⁵), Takiko Hosoya⁶)

1),3),4) Nursing Course, School of Medicine, Yokohama City University, Japan

2) Tokai University Junior College of Nursing Technology, Japan

5), 6) School of Nursing, Yamagata University Faculty of Medicine, Japan

(NA123) Risk Management by Nurses at Mealtimes to Prevent Postoperative Aspiration Pneumonitis in Patients with Thoracic Esophageal Cancer.

T. Shimoda, S. Yoshimura (Faculty of Health Sciences, Hokkaido University, Japan)

(NA135) The significance of good communication in disclosure conversations with patients after the adverse event as a risk management: A Case of the Foodborne Norovirus Outbreak in general hospital.

HiroYuki Kojin^{*1*2}, Nobuko Sakai^{*1}, Sanae Kubota^{*1}, Takahiro Kudo^{*1}

*1 Infection Control Team, Kohsei Chuo General Hospital, Japan

*2 Department of Preventive Medicine and Public health, Tokyo Medical University, Japan

(NA136) Use and application of Surgical Safety guidelines in Abruzzo: results of first the year monitoring.

Di Filippo Maria Carmina^a, Muraglia Angelo^b, Tozzi Quinto^c, Fabiani Leila^a

^aUniversità degli Studi dell'Aquila, Scuola di Specializzazione in Igiene e Medicina Preventiva, L'Aquila, Italy

^bRegione Abruzzo, Direzione Politiche della Salute, Pescara, Italy

^cAGE.NA.S. Agenzia Nazionale Servizi Sanitari Regionali, Roma, Italy

(NA170) Root Cause Analysis of Patient and Specimen Identification Errors in Laboratory Medicine.

Guessous A1,Cuadrado-Cenzual MA1,, de Gracia Y1, Arroyo M1, Collado L2, de Pedro JA3.

Hospital Clínico San Carlos1. Facultad Medicina. UCM 2. Madrid . Facultad de Medicina USAL. Salamanca3. Spain

【Morning, 12 September 2014 Poster presentation (5), Fouer】

(Morning poster session) 9:00-13:00

Poster discussion: 12:00-13:00 by your poster.

(NA036) Impact of Multifaceted Campaign to Improve Culture of Medication Errors Reporting.

S. Owais, A. Alamry,

(Ministry of National Guard Health Affairs, King Abdulaziz Medical City-Riyadh.

King Saud bin Abdulaziz University for Health Sciences, Saudi Arabia)

(NA039) Safety management of tracheostomy: analyze complications on the early period.

Keisuke Kumada¹⁾, Sayuri Tamai¹⁾, Nobuo Murakami¹⁾, Izumi Toyoda²⁾, Shinji Ogura²⁾

(Patient Safety Division, Gifu University Hospital¹⁾, Department of Emergency & Disaster Medicine

Gifu University School of Medicine²⁾, Japan)

(NA046) Workplace Safety Culture and Human Environment Influencing Nurses' Violation Behavior.

Junko Ito, Funabashi Municipal Medical Center, Chiba, Japan

Ruriko Nakahara, Toho University, Doctor of Science in Nursing Major, Japan

Toshiko Kobayashi, Toho University Ohashi medical center, Master of Science in Nursing Major, Japan

Chieko Takeuchi, Tokyo Medical University, Doctor of Science in Nursing Major, Japan

(NA057) Case Study regarding Judgment and Risk Prediction of Visiting Nurses in Japan.

Miho Tonai¹⁾, Sayaka Seike²⁾, Yayoi Sato¹⁾

¹⁾Oita University of Nursing Health Sciences ²⁾Oita University Hospital, Japan

(NA089) Confirming the insertion of nasoesophageal feeding tubes using X-ray and pH measurement through gastric fluid.

Keiko YAMAMOTO, Ryo TANAKA & Noboru FUJITANI (Chiba Institute of Science, Japan)

(NA097) Applying Team Cooperation to Elevate Postoperative patients' Rate on Early Ambulation.

Chiu-Yen Lee (RN, Nursing Department, Chi-Mei Medical Center, Taiwan)

(NA110) Application of PRECEDE Model for diagnosis of behaviors related to patient safety: young doctors' participation in SPNIS.

- María Fernández Prada. Preventive Medicine and Public Health Department. University Hospital Central de Asturias. Spain.
- Blanca Meana Fernández. Cardiology Department. University Hospital Central de Asturias. Spain.
- Laura del Río García. Nephrology Department. University Hospital Central de Asturias. Spain.
- María Argüello Junquera. Hematology Department. University Hospital Central de Asturias. Spain.
- Lucía Junquera Vega. Cardiology Department. University Hospital Central de Asturias. Spain.
- Helena Gómez Rodríguez. Internal Medicine Department. University Hospital Central de Asturias. Spain.
- Elena Díaz Peláez. Cardiology Department. University Hospital Central de Asturias. Spain.
- Daniel García Iglesias. Cardiology Department. University Hospital Central de Asturias. Spain.
- Pedro Fernández Díaz-Villabella. Angiology Department. University Hospital Central de Asturias. Spain.
- Daniel Martínez Carballeira. Hematology Department. University Hospital Central de Asturias. Spain.

Morning on 12 September 2014, Poster

(NA122) Analysis of Nurse-Related Adverse Drug Events Based on Publicly Available Data.

Taiko TERASHIMA¹⁾, Sadako YOSHIMURA²⁾, Junichi TANEMOTO¹⁾, Kayo MITSUNO³⁾, Hiromi TAKESHIMA⁴⁾,
Reiko KIKUCHI⁴⁾

- 1) Department of Nursing, Japanese Red Cross Hokkaido College of Nursing, Kitami, Japan
- 2) Faculty of Health Sciences, Hokkaido University, Sapporo, Japan
- 3) Nursing Department, Sapporo Minamiseisyu Hospital, Sapporo, Japan
- 4) Nursing Department, Sapporo Tokusyukai Hospital, Sapporo, Japan

(NA118) The role of patient safety culture toward incident reporting as a mediator of nursing work environment to the nurse's safety performance in Taiwan.

Chiang, Hui-Ying, PhD, RN (Deputy Director of Nursing Department, Chi Mei Medical Center, Tainan Taiwan, R.O.C.)

(NA171) PATIENT SAFETY: EXPLORING 1 YEAR MEDICAL STUDENTS KNOWLEDGE AND ATTITUDES.

Cuadrado-Cenzual MA1, Ciudad MJ1, de Pedro JA2, Collado L1,
Facultad Medicina. UCM 1. Madrid . Facultad de Medicina USAL. Salamanca2. Spain

Registration Fee

(€ : euro)

Preregistration till August 31	Price	Price
All registration prices are VAT Exempt	IARMM non-member	IRMPM member and student
Delegate Fee for 3 days (The price is tax free.)	€450	€330
Delegate Fee for 2 days (The price is tax free.)	€300	€220
Delegate Fee for 1 day (The price is tax free.)	€150	€110
Delegate fee for remote participation.	€300	€300
Dinner Ticket* (not included in any package. The price includes VAT.)	€50*	€50*

All registrations are close from Sep 1 to Sep 9.

Onsite registration (Sep 10, 11, 12)	Price	Price
All registration prices are VAT Exempt	IARMM non-member	IRMPM member and student
Delegate Fee for 3 days (The price is tax free.)	€600	€520
Delegate Fee for 2 days (The price is tax free.)	€400	€280
Delegate Fee for 1 day (The price is tax free.)	€200	€140
Dinner Ticket* (not included in any package. The price includes VAT.)	€60*	€60*

* If your trust or organization is not paying for your dinner ticket you should register as a delegate to receive your invoice for the delegate registration only and you can then register separately for your gala dinner tickets to receive a separate invoice.

Delegate fees cover all printed materials (proceedings, journals, etc), catering for coffee breaks, lunch, and the other registration services. It doesn't include dinner.

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