



URMPM World Congress 2012 in London

jointly with

1st World Congress of Clinical Safety

"The Human Factor in Risk"

Date : 8th (Sat) - 9th (Sun) September, 2012

Venue : Brunei Gallery, SOAS, University of London, London, UK

Bulletin



By

Union of Risk Management for Preventive Medicine (URMPM)

<http://www.urmpm.org/UWC2012/>



Campus Address

School of Oriental and African Studies (SOAS)
University of London
Thornhaugh Street
Russell Square
London
WC1H 0XG
UK

(Presentation room) **Underground floor:** **Brunei Gallery Lecture Theatre**
Second floor: **Woburn Suite B211 & B204**

(Registration desk, exhibition & lunch space)
Ground floor: **Brunei Suite.**

(1) Lunch and drink service is available for speakers and those who paid the conference registration fee. Those are not available for attendees only at public education sessions (marked by *** in the following program). Bring food by yourself.

(2) All delegates should register on our onsite conference desk in the following hours.

From 8 am to 5 pm, 8th and 9th September 2012

Proceedings, name card & participation certification letter (except for the attendees only at the public education program): You can get them at the onsite registration desk.

Please note that we have no plan of onsite registration desk before 8th September.

(Dinner party) From 6 pm to 10 pm, 8th September 2012 at Brunei Suite

Held by
Union of Risk Management for Preventive Medicine (URMPM)

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(UK)

Sir Brian Jarman (Honor President of World Congress 2012, Emeritus Prof. Imperial Collage of London,
Former President of British Medical Association)
Brian Toft (Emeritus Professor Patient Safety, Coventry University)
Aidan Halligan (Prof. University College London, Brighton and Sussex University Hospitals)
Charles Vincent (Prof. Imperial Collage London)
Ragnar Lofstedt (Prof. King's Collage London)
Bryony Dean Franklin (Prof. University of London, Imperial College London)
Tony Bendell (Prof. University of Leicester) / David Welbourn (Prof. City University)
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Rhian Last (University of Leeds) / Emma Boakes (National Patient Safety Agency)
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Delilah Hesling (Brighton and Sussex university hospital NHS Trust)
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John Dale (Ideas 4 Use) / Helen Green (Graceway Enterprises)
Jenny Kowalczuk (former British Medical Journal) / Ron Daniels (Survive Sepsis)
Charlie Easmon (Your Excellent Health Service) / Angela Nisbet (Care by Design)
Helen Northall (Primary Care Commissioning) / Mike Mazza (Harley Street Plastic Surgery)
Patience Ennis (Central London Community Healthcare) / Rashda Shanaz (Field Road Surgery)
And so on.

(Outside UK)

Ryoji Sakai (President, URMPM & WHRMC, Japan)
Kjell Andersson (Past President of URMPM European Congress, Sweden)
Mitsuko Horiuchi (Former President, ILO Tokyo, Japan)
Nathalie de Marcellis-Warin (Past President of URMPM American Congress, Canada)
Alexander Pivovarov (President of Ukraine Society, Ukraine)
Katsuhisa Tanjoh (Past President of Japan Society Conference, Japan)
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Mingi Chan-Liao (Jen Ai Hospital, Taiwan)
Luke Feeney (Royal College of Surgeons, Ireland)
Levette Lamb (Northern Ireland Patient Safety Forum, Ireland)
Fumitaka Nagamura (University of Tokyo Hospital, Japan)
Toshiichi Seino (University of Tokyo Hospital, Japan)
Maria K Toddat (Mercury Healthcare International, Inc., US)
And so on.

Location of Congress hall

Brunei Gallery
School of Oriental and African Studies (SOAS)
University of London, London, UK
Thornhaugh Street, Russell Square, London, WC1H 0XG

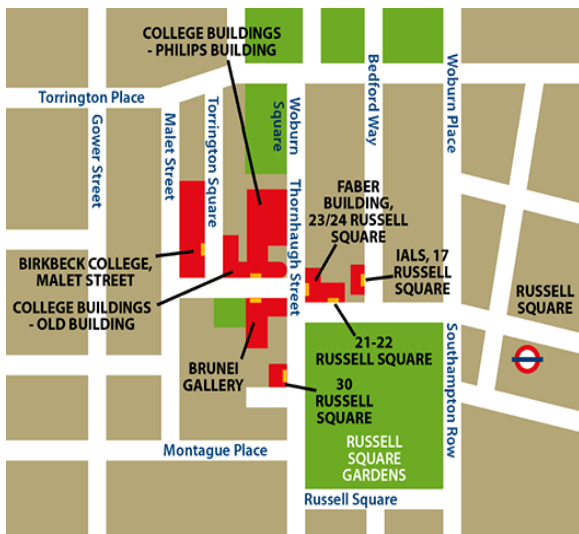
Transportation to Campus

<http://www.tfl.gov.uk/>



The venue is in the University of London. Located only 45 minutes from London Heathrow Airport, and Euston, King's Cross and St. Pancras stations are within walking distance of the University.

Nearest Underground Stations:
Russell Square, Goodge Street, Euston Square,
Tottenham Court Road,
Holborn, Warren Street, Euston.



Timetable

8th September	Brunei Gallery Lecture Theatre	Woburn Suite B211	Woburn Suite B204	Brunei Suite
am 9:00 - am 9:05	Opening	Break		Break
am 9:05 - am 12:00	PS Panel A1 Education Lecture: EL01	PS Panel D		Exhibition & Drink
am 12:00 - pm 1:00	Break	Break	Break	Lunch
pm 1:00 - pm 3:00	PS Panel B1:	PS workshop A		Exhibition & Drink
pm 3:00 - pm 3:30	Radiation Panel A			Exhibition & Drink
pm 3:30 - pm 4:00	Disaster Panel A			Exhibition & Drink
pm 4:00 - pm 5:10	Disaster Panel A	Infection Session 1		Exhibition & Drink
pm 5:10 - pm 6:00	Break	Break	Break	Break
pm 6:00 - pm 9:00	Break	Break	Break	Dinner party

9th September	Brunei Gallery Lecture Theatre	Woburn Suite B211	Woburn Suite B204	Brunei Suite
am 9:00 - am 10:40	PS Panel A2:	Memorial Symposium	Disaster Panel B:	Exhibition & Drink
am 10:40 - am 12:00	PS Panel A2:	Env & Occup. Hlth. Safety	Disaster Panel B:	
am 12:00 - pm 1:00	Break	Break	Break	Lunch
pm 1:00 - pm 2:30	PS Panel C:	PS Panel B2:	Infection Session 2:	Exhibition & Drink
pm 2:30 - pm 3:30	Education Lecture: EL02	PS Panel B2:		Exhibition & Drink
pm 3:30 - pm 5:00	PS Panel A3:	Radiation Panel B:	PS workshop B:	Exhibition & Drink

(Presentation room) **Underground floor:** **Brunei Gallery Lecture Theatre**
Second floor: **Woburn Suite B211 & B204**

(Registration desk, exhibition & lunch)
Ground floor: **Brunei Suite.**

(Dinner party) From 6 pm to 10 pm, 8th September 2012 at Brunei Suite

The session marked by *** is the special program, which is open for public without payment.

Oral presentation manner at conference hall

- 1) There are 3 rooms for oral presentation.
Brunei Gallery Lecture Theatre: underground floor
Woburn Suite B211: second floor
Woburn Suite B204: second floor

No space for poster presentation.

- 2) At each conference hall, you can use PowerPoint on 1 PC with MS Windows 7.

Bring your PowerPoint material to PC operator at your presentation room, at least 30 min. before your presentation time.

- 3) Visit our conference desk (ground floor) at least 40 min before your presentation time.

Program (A) First day: 8th September 2012

[Brunei Gallery Lecture Theatre]

(Opening remark)

(am 9:00 – 9:05. 8th September 2012. Brunei Gallery Theatre) Ryoji Sakai (URMPM President) (5 min)

(Patient Safety: PS) Panel A1: 'UK movement of patient safety'

(am 9:05 – am 11:25. 8th September 2012. Brunei Gallery Lecture Theatre)

Chairperson: Peter Bohan (Warrington & Halton Hospitals NHS Foundation Trust, UK)

(am 9:05 – am 9:20) PSPA1-01: **Clinical audit of inpatient understanding of medications in the bone infection unit.**

Joshua Harvey (Oxford University, UK)

(am 9:20 – am 9:35) PSPA1-02: **Can leadership behaviour affect quality and safety?**

Peter Bohan (Head of Safety & Risk, Warrington & Halton Hospitals NHS Foundation Trust, UK)

(am 9:35 – am 9:50) PSPA1-03: **Strategies to improve the recruitment & retention of clinical research nurses.**

Kevin Murphy (Chelsea & Westminster Hospital NHS Foundation Trust. UK)

(am 9:50 – am 10:05) PSPA1-04: **Evidenced-based care and risk avoidance.**

Daniel Cohen¹ (¹Datix Ltd, UK)

(am 10:05 – am 10:20) PSPA1-05: **Social media and pharmacovigilance: new space for signal detection & SOCIALVIGILANCE.**

Maria Vazquez-Gragg, MD¹, Rodney Peters² ¹RTI, ²Baxter Healthcare ANZ. UK

(am 10:20 – am 10:35) PSPA1-06: **Patient safety in mental health - Key Challenges.**

Dr. Arturo Langa (Editor, International Journal of Developmental Disabilities. UK)

(am 10:35 – am 10:50) PSPA1-07: **Weekend blood sampling on surgical wards at The Royal Oldham Hospital.**

Dr. James Collins MBChB BSc (Hons) (The Royal Oldham Hospital. UK)

(am 10:50 – am 11:05) PSPA1-08: **Recognition of unwell maternity patients.**

Dr. Samantha Cox, Dr. Yasmin Wan-Hussein, Dr. Victoria Hall (The Royal Oldham Hospital. UK)

(am 11:05 – am 11:25) PSPA1-09: Panel discussion

*** Education Lectures

(am: 11:40 – am 12:10. 8th September 2012. Brunei Gallery Lecture Theatre)

(am: 11:40 – am 12:05) EL01: **Knowledge management at the interface between science and policy.**

Kjell Andersson (President of Karita Research, Stockholm, Sweden)

(am: 12:05 – am 12:10) Discussion

Lunch (am 12:10 – pm 1:00)

Lunch is not available for the attendees only at public education session.

PS Panel B1: 'Human factor in medical error - Theory'

(pm 1:00- pm 2:20. 8th September 2012. Brunei Gallery Lecture Theatre)

(pm 1:00– pm 1:15) PSPB1-01: **Human factors and risk management in aesthetic surgery.**

Landat Franck (Office Surgery, France)

(pm 1:15– pm 1:30) PSPB1-02: **Clinicians' perceptions of human factors that enhance and detract from the quality and safety of maternity clinical handover.**

Georgiana Chin¹, Dr. Narelle Warren¹, Assoc. Prof. Loise Kormman², Prof. Peter Cameron¹

1) Monash University, Australia. 2) University of Melbourne, Australia

(pm 1:30– pm 1:45) PSPB1-03: **Prescription errors in the National Health Services (NHS), time to change practice.**

Dr. Luke Harper (Royal Blackburn Hospital, UK)

(pm 1:45– pm 2:00) PSPB1-04: **Quantifying harm in healthcare- Revisiting harm scales.**

Daniel Cohen¹, Mr. Mark Linggood¹ (¹Datix Ltd, UK)

(pm 2:30– pm 2:50) Panel discussion

***** Radiation Panel A: 'Lesson from recent episodes – Atomic power plant accident'**

(pm 3:00 – pm 3:30. 8th September 2012. Brunei Gallery Lecture Theatre)

Chairperson: Kjell Andersson (Karita Research, Stockholm, Sweden)

(pm 3:00– pm 3:25) RPA-01: **Radiation crisis in Fukushima, 2011.**

Naoki Matsuda

(Professor, Division of Radiation Biology and Protection Center for Frontier Life Sciences, Nagasaki University, Japan)

Abstract: The complete loss of cooling functions of reactor vessels by Tsunami attack partly destroyed four reactors out of six in Fukushima Daiichi nuclear power plant, resulting in disperse of fission products into the natural environment. Accident overview, initial activities of radiation emergency medical assistance team, and the evaluation of health risk will be presented.

(pm 3:25– pm 3:30) Panel discussion

***** Disaster Panel A: 'Lesson from recent episodes - Disasters'**

(pm 3:30 - pm 5:10. 8th September 2012. Brunei Gallery Lecture Theatre)

Chairperson: Edward L. Kick (Prof. North Carolina State University, USA)

(pm 3:30 - pm 3:55) DPA-01: **Rescue activity of Japanese Red Cross Ishinomaki Hospital (JRCIH) against the East Japan disaster.**

Emeritus Prof. Kazuie Iinuma, MD, PhD.

(Hospital Director of Japanese Red Cross Ishinomaki Hospital, Emeritus Prof. Univ. Tohoku Hospital, Japan)

Abstract: The following 3 items seem to be most important for rescue and preventing people from the diseases on the disaster. 1): preparation and training for the plague while peacetime, 2) information system, 3) leadership and cooperation. The Japanese Red Cross Ishinomaki hospital (JRCIH) was newly built in 2006 with a base-isolated system. It endures for the seismic intensity 8. In the waiting room of the outpatient clinic zone, the oxygen and vacuum system was equipped for the extra-bed space of affected people. On March 11, 2011, the headquarters of task force against the East Japan earthquake was organized just 5 minutes after the onset. Triage areas were established 40 minutes after the earthquake for preparing the coming patients. Information system was completely damaged for several days. The most reliable information was directly brought by a man who had it. During the first one week 4,000 patients came to JRCIH. Over 500 teams came to rescue the residents of Ishinomaki area and to assist JRCIH. A doctor of JRCIH appointed as a coordinator of disaster by the governor worked as the leader of the rescue teams from all over Japan. This group surveyed health, hygiene and food condition of the refugees, even heating system of evacuation shelters. Six months after the earthquake, the rescue teams finished its activity.

(pm 3:55 - pm 4:15) DPA-02: **New elimination technology of environmental metals and radionuclides.**

Prof. & Dean Alexander Pivovarov (Dean & Prof. Ukrainian State University of Chemical Engineering, Ukraine)

Abstract: The main scientific and practical results to improve the environmental safety of the population in the industrial region. Introduced on preventing pektin-profilaxis to accelerate the elimination of HM, radionuclides, charges and other contaminants from the human body.

(pm 4:15 - pm 4:35) DPA-03: **Risk, vulnerability and flooding: The perspectives of FEMA Officials and flood victims.**

Prof. Edward L. Kick (Prof. Dept Agriculture & Resource Economics, North Carolina State University, USA)

Prof. James Fraser (Prof. Dept Human & Organizational Development, Vanderbilt University, USA)

Abstract: We use qualitative and quantitative techniques to analyze data from lengthy interviews of a number of officials across the FEMA organization (after it became a part of Homeland Security). Among other things we asked them about the performance of all levels of the organization. As well, we analyze the views on FEMA's successes and failures as seen by flood victims aided by FEMA. By asking all respondents about flooding, vulnerability, risk and risk management, we gained a holistic portrayal of plausible future directions for FEMA and those who they serve.

(pm 4:35 - pm 4:50) DPA-04: **Lessons learned and way forward: The Philippping nurses association response Post typhoon stpom washi/ "sendong" in southern Philippines.**

Prof. Neil M. Martin (Prof. Xavier University-Ateneo de Cagayan, Philippine)

(pm 4:50 - pm 5:10) Panel discussion

PS Panel D: 'Medical safety and health education'

(am 9:10– am 11:10. 8th September 2012. Woburn Suite B211)

Chairperson: David Quayle (Air Medical. UK)

Julie Mardon (Crosshouse Hospital, UK)

(am 9:10– am 9:30) PSPD-01: **Implementation of coaching communication training for patient safety and organizational development of medical team.**

Shin-Ichi Izumi, MD, PhD

Professor, Dept. Physical Medicine and Rehabilitation, Tohoku University Hospital, Japan

Abstract: Coaching is an ongoing relationship that aids people in achieving extraordinary results in their lives, career, businesses or organizations. Through this process, clients deepen their learning, improve their performance, and enhance their quality of life. We have studied effectiveness of coaching in medical management and healthcare, and demonstrated that carefully

structured telephone coaching could improve self-efficacy in patients with spinocerebellar degeneration (Izumi et al, Clin Rehabil 2007;21:987-996; Hayashi et al, NeuroRehabilitation 2008;23:159-69). There is little evidence, however, about effects of coaching on medical team. We hypothesized that coaching to medical team might enhance organizational development. In our preliminary studies it was suggested that coaching by advising doctors could be useful in communication training of intern doctors. Furthermore, implementation of coach training program in our University hospital not only improved coaching skills of the participants, but also developed awareness concerning patient safety among stakeholders of the participants. In conclusion implementation of coaching enhances organizational development in the multi-disciplinary medical team.

(am 9:30– am 9:45) PSPD-02: **Workplace based simulation in the emergency department - A powerful multidisciplinary educational tool.**

Julie Mardon¹, Dr. Julie Mardon² (¹Crosshouse Hospital, ²NHS Ayrshire and Arran. UK)

(am 9:45– am 10:00) PSPD-03: **Integrating medical crew and flight crew CRM training.**

David Quayle (Chief Flight Nurse, Air Medical. UK)

Dr. Jonathan Warwick (Consultant Anaesthetist and Clinical Director, Air Medical. UK)

(am 10:00 – am 10:15) PSPD-04: **Importance of nurse's training in reducing the incidence of phlebitis in patient with peripheral intravenous catheters.**

Anabela Salgueiro-Oliveira, Pedro Parreira (Nursing school of Coimbra. Portugal)

(am 10:15 – am 10:25) PSPD-05: **Awareness of health lifestyle choices in an innercitypediatric clinic 5-4-3-2-1-Go!**

LuAnne Ochsner, MD, Enrilyn Thronson, MD, Ann Anderson-Berry, MD, Corrine Hanson, PhD,

Elizabeth Lyden, MS, Fernando Zapata, MD and Cristina Fernandez, MD

(UNMC/Creighton University/Children's Hospital and Medical Center. USA)

(am 10:25 – am 10:35) PSPD-06: **Subjective thoughts: Thoughts of the educators on abuse and neglect.**

Nicholas Torbert, DO, Andrew Muth, M3, and Cristina Fernandez, MD

(UNMC/Creighton University/Children's Hospital and Medical Center. USA)

(am 10:35 – am 10:50) PSPD-07: **Assessing learning needs and educate staff to enhance and ensure patient safety and quality care round the clock at teaching hospital Karachi Pakistan.**

Zehra Habib (Karachi Adventist Hospital. Pakistan)

(am 10:50 – am 11:10) Panel discussion

Lunch (am 12:00 – pm 1:00)

Lunch is not available for the attendees only at public education session.

PS workshop A: 'Medical device safety'

(pm 1:00 - pm 3:05. 8th September 2012. Woburn Suite B211)

Chairperson: **BLANCA TORRES MANRIQUE** (University of Cantabria, Spain)

Ranieri Poli (Azienda Ospedaliera Universitaria Integrata di Verona, Italy)

(pm 1:00 – pm 1:15) PSWSA-01: **Patent safety in the surgical area nursing intervention using the check list instead of using descriptive records.**

Blanca Torres Manrique¹, Loreto Macia Soler² Joaquin Jose Uris³

1) University of Cantabria, 2) University Jaume I. Castellon de la Plana, 3) University Alicante, Spain

(pm 1:15 – pm 1:30) PSWSA-02: **Risk management for pulmonary artery injury by Swan-Ganz catheter used for aortic valve replacement -Effect of the special medical team organized by the director of our hospital.**

Akio Ihaya (Prof. University Fukui, Med. Ethics & Patient Safety, Japan)

(pm 1:30 – pm 1:45) PSWSA-03: **Nurses' knowledge and standards of tracheostomy care since introduction of a tracheostomy safety program.**

Joy Norton¹, Lucky Kielty¹, Margaret Codd¹, Helen Corrigan², Ann-Maie Brady²

1) St James's Hospital, 2) Trinity College Dublin. Ireland.

(pm 1:45 – pm 2:00) PSWSA-04: **Impact of Introduction of safety-engineering devices on the incidence of sharp object injury**

among health care workers in the capital region of Alberta, Canada.

Yun Lu¹, Prof. Ambikaipakan Senthilsevan¹, Dr. Mark Joffe², Prof. Jeremy Beach¹

1) University of Alberta. 2) Royal Alexandra Hospital, Canada.

(pm 2:00 – pm 2:15) PSWSA-05: **The experimental introduction of the surgical safety checklist in the OR of the new Surgical Building "Polo Chirurgico P Confortini" of the Borgo Trento Hospital, Azienda Ospedaliera Universitaria Integrata of Verona, Italy.**

Ranieri Poli¹, Pierpaolo Benetollo², Giovanna Ghirlanda³, Stefano Tardivo⁴, Monica Lavarini³

¹Azienda Ospedaliera Universitaria Integrata di Verona, Direzione Medica Ospedaliera, Ospedale Borgo Trento, Italy

²Azienda Ospedaliera Universitaria Integrata di Verona, Direzione Sanitaria, Italy

³Azienda Ospedaliera Universitaria Integrata di Verona, Direzione Medica Ospedaliera, Italy

⁴Università di Verona, facoltà di Medicina e Chirurgia, Scuola di specializzazione in Igiene e Medicina preventiv, Italy

(pm 2:15 – pm 2:30) PSWSA-06: **Safe sharp waste management solution for Jinnah Post Graduate Medical Centre - A pilot project.**

Seher Qaiser¹, Ambreen Arif², Huma Qureshi², Saad Niaz¹

¹The Health Foundation, ²Pakistan Medical Research Council, Pakistan

(pm 2:30 – pm 2:45) PSWSA-07: **Strategic management in OR in Japan.**

Dr. Yasuhiko Suemori (Kyushu University, Japan)

(pm 2:45 – pm 3:05) General discussion

Infection Session 1: 'Risk Governance of Pandemic Influenza Outbreak'

(pm 4:00 – pm 5:00. 8th September 2012. Woburn Suite B211)

Chairperson: Elena I. Ryabchikova (Prof. Russian Academy of Science, Novosibirsk, Russia)

Albert Osterhaus (Prof. & Head, Virology, Erasmus MC, The Netherlands)

(pm 4:00 – pm 4:25) **WSI1-01: Avian and pandemic flu - a tale of birds and pigs.**

Albert Osterhaus (Prof. & Head, Virology, Erasmus MC, The Netherlands)

Abstract: The threat posed by the highly pathogenic avian influenza virus of the H5N1 subtype, which caused the deaths of more than 200 people in the past five years, has prompted many countries to establish pandemic preparedness plans that would optimally use available intervention strategies against a pandemic virus of this subtype. Especially the case fatality rate of more than 60 % in affected individuals, was of great concern.

(pm 4:25 – pm 4:50) **WS11-02: Prevention, deterrence and response to biological incidents and threats.**

Dr. Richard Jaffe (Director, Division of Medical Countermeasure Strategy and Requirements (MCSR), Office of Policy and Planning (OPP), Office of the Assistant Secretary for Preparedness and Response (ASPR). U.S. Department of Health and Human Services (HHS), USA)

Abstract: The U.S. Government has a responsibility to protect the health and safety of its citizens. The American people continue to face a host of national health security threats from chemical, biological, radiological, and nuclear (CBRN) agents (e.g., weapons that could be used to kill or injure a large number of people) and emerging infectious diseases (e.g., 1918-1919 influenza pandemic outbreak). Under the leadership of the Department of Health and Human Services, the Public Health Emergency Medical Countermeasures Enterprise (PHEMCE) was established in July 2006 to coordinate Federal efforts to enhance civilian preparedness from a medical countermeasure perspective. The PHEMCE, led by the Assistant Secretary for Preparedness and Response, is charged with addressing the needs to produce and make medical countermeasures available to limit potential adverse health impacts on the large and diverse U.S. civilian population. In the United States, the emergency preparedness and response to biological incidents constitute a strategic objective undertaken with international partners as emphasized in the National Health Security Strategy and the National Strategy for Countering Biological Threats. This briefing will provide an overview of the mechanisms to address the bioterrorism/biowarfare threat and the relevant US national strategies.

(pm 4:50 – pm 5:00) General discussion

----- End of the first day (8th September) -----

Program (B) Second day: 9th September 2012

[Brunei Gallery Lecture Theatre]

PS Panel A2: 'New movement of patient safety from other countries'

(am 9:00 – am 12:20. 9th September 2012. Brunei Gallery Lecture Theatre)

Chairperson: Marilyn Macdonald (Dalhousie University, Halifax, Canada)

Martijn Schotanus (Orbis Medisch Centrum, Netherland)

(am 9:00 – am 9:15) PSPA2-01: **Risk management and patient safety improvement.**

Mohammed Albaadani¹, Nasr Ali Ahmed¹, Miguel Reci²

¹Ministry of Health, Yemen, ²Ministry of health and social policy, Spain

(am 9:15 – am 9:30) PSPA2-02: **Electrical system for hospital use.**

Carlos Soler (Ingenieria hospitalaria. Spain)

(am 9:30 – am 9:45) PSPA2-03: **Illuminating unpaid caregiver safety using risk society theory.**

Marilyn Macdonald (Assoc. Prof. Dalhousie University, Halifax, Canada)

(am 9:45 – am 10:00) PSPA2-04: **Patient specific rehabilitation, a multidisciplinary approach after total knee arthroplasty.**

Martijn Schotanus (Orbis Medisch Centrum, Netherland)

(am 10:00 – am 10:15) PSPA2-05: **Prediabetes in patients with schizophrenia.**

Petru IFTENI^{a,b*}, Victoria BURTEA^{a,b}, Liliana ROGOZEA^a

^aTransilvania University, Faculty of Medicine, 29th Eroilor Blvd., 500036, Brasov. Romania

^bPsychiatry and Neurology Hospital, 18th Mihai Eminescu Street, 500079, Brasov. Romania

(am 10:15 – am 10:30) PSPA2-06: **Putting patient safety at the heart of patient care.**

Maureen Scanlon & Charlotte Hannon (Sligo Regional Hospital. Ireland)

(am 10:30 – am 10:45) PSPA2-07: **The introduction of healthcare mediation for medical conflicts in Kohsei Chuo General Hospital.**

Hiroyuki Kojin (Kosei-chuo General Hospital. Japan)

(am 10:45 – am 11:00) PSPA2-08: **An overview of the Gulf Programme & Plan On Patient Safety & Health Care Improvement (2011 / 2016).**

Prof. Tawfik Khoja, Abdelrahman Kamel

(Executive Board of the Health Ministers' Council for Cooperation Council States. Saudi Arabia)

(am 11:00 – am 11:15) PSPA2-09: **Risk of indication for and outcomes of laser treatment among adult patients in South Western Nigeria.**

Dr. AKINFE Akinwale Adekunle. HASSAN A.O, ODERINLO O.O, OKONKWO O.N, BOGUNJOKO O.O, ONADIPE J.O

(EYE FOUNDATION HOSPITAL GROUP/DESERET EYE CENTRE 27B ISAAC JOHN IKEJA GRA, LAGOS NIGERIA WEST-AFRICA. Nigeria)

(am 11:15 – am 11:30) PSPA2-10: **Patient satisfaction on health care standards and quality in an orthopedic surgery ward.**

Anum Awais¹, Prof. Syed Muhammad Awais², Dr. Ahya Awais³, Mr. Ahad Awais⁴, Mr. Tony J Perry⁵, Dr. Abdullah Rana⁶

¹Mayo Hospital, Lahore, Pakistan,

²King Edward Medical University and Mayo Hospital, Lahore, Pakistan,

³Combined Military Hospital, Lahore, Pakistan,

⁴Shaikh Khalifa Bin Zayed Al-Nahyan Medical and Dental College, Lahore, Pakistan,

⁵Mayo Hospital, Pakistan,

⁶Queen Elizabeth Hospital, Pakistan

(am 11:30 – am 11:45) PSPA2-11: **Disclosure of medical errors- Organizational challenges.**

Krishnan Sankaranarayanan (Senior Officer Patient Safety, Tawam Hospital Al Ain. UAE)

(am 11:45 – am 12:00) PSPA2-12: Panel discussion

Lunch (am 12:20 – pm 1:00)

Lunch is not available for the attendees only at public education session.

PS Panel C: 'Safety culture'

(pm 1:00 – pm 2:35. 9th September 2012. Brunei Gallery Lecture Theatre)

Chairperson: Tita Alissa Listyowardojo (Det Norske Veritas. Norway)

Amelia Castilho (Nursing school of Coimbra, Portugal)

(pm 1:00 – pm 1:15) PSPC-01: **The importance of interview assessment in measuring safety culture in healthcare.**

Tita Alissa Listyowardojo, Anna Hayman Robertson, Eva Turk, Inger-Marie Blix, Morten Pytte
Research and Innovation, Det Norske Veritas (DNV). Norway

(pm 1:15 – pm 1:30) PSPC-02: **Clinical quality assurance and risk aversion in hospital settings.**

Daniel Cohen¹, (¹Datix Ltd, UK)

(pm 1:30 – pm 1:45) PSPC-03: **Patient safety culture in inpatient services: improve a challenge.**

Amelia Castilho (Nursing school of Coimbra) Pedro Parreira (ESENFC), Portugal

(pm 1:45 – pm 2:00) PSPC-04: **Integrating patient safety in to the culture of the organization - How we did it?**

Krishnan Sankaranarayanan (Senior Officer Patient Safety, Tawam Hospital Al Ain, UAE)

(pm 2:00 – pm 2:15) PSPC-05: **Safety attitudes questionnaire - A way to measure "Culture of Safety"**

Krishnan Sankaranarayanan (Senior Officer Patient Safety, Tawam Hospital Al Ain, UAE)

(pm 2:15 – pm 2:35) General discussion

***** Education Lectures**

(pm 3:00 – pm 3:30. 9th September 2012. Brunei Gallery Lecture Theatre)

(pm 3:00 – pm 3:25) EL02: **Promise of utilizing mediation skills in disclosure process.**

Yoshitaka Wada (Professor of Law, Waseda Law School, Japan)

Abstract: Importance of disclosure and apology after medical accident happened is now widely accepted. However, misunderstandings and conflicts may happen in the process of disclosure onversation, even when physicians are sincere and honest, because of the difference of socially constructed perspectives on healthcare and accidents between physicians and patients. In Japan, mediation skills are recently considered to be useful to support disclosure process and many risk managers are receiving mediation training.. Although, it is completely different concept from legal and formal mediation, they are called In-house Healthcare Mediator in Japan. They help physicians and patient family in disclosure conversation in order to reduce emotional and some factual conflicts by healing patient family's suffering and anger, by promoting amicable conversation and information sharing and by making parties recognize the other party's perspective, but they never handle legal and monetary issues. In USA Michigan University Health System has a similar model in which all risk managers receive mediation training and utilize it to take care of patient family after accident. Moreover, Patient Advocate of American Hospital Association also began to offer mediation training. It can be useful for complaint managers and PALS people in UK. This presentation shows promising role of mediation skills---not legal or formal mediation---in facilitating disclosure process and rebuilding patient-physician relationships based on Japanese experiences.

(pm 3:25 – pm 3:30) Discussion

PS Panel A3: 'Sharing experiences on patient safety and quality of care in francophone countries'

(pm 3:40 – pm 5:00. 9th September 2012. Brunei Gallery Lecture Theatre)

Organized and Chaired by Nathalie de Marcellis-Warin (Ecole Polytechnique de Montreal, Canada)

(pm 3:40 – pm 4:00) PSPA3-1 : **Patient Safety in Quebec : 10 years since Bill 113.**

Nathalie de Marcellis-Warin

(Assoc. Prof. Ecole Polytechnique de Montreal, CIRANO and RISQ+H, Quebec, Canada)

(pm 4:00 – pm 4:20) PSPA3-2 : **Risk management of care, from regulatory context to the issue of a learning Organization.**

Gilbert Mounier (French Society of Risk Management in Healthcare SoFGRES, France)

(pm 4:20 – pm 4:40) PSPA3-3: **Francophone Alliance for Quality and risk Management in Health Care.**

El Hiki Lahcen (Polytech Mons, University of Mons, Belgium and Morocco)

(pm 4:40 – pm 5:00) Panel discussion

*** Memorial Symposium

"UK Education for risk identification, mitigation and management"

(am 9:00 – am 10:40. 9th September 2012. Woburn Suite B211)

Organized and chaired by Professor Tony Bendell (Services Limited, Nottingham, UK)

(am: 9:00 – am 9:20) MS01: **Risk and governance.**

Galina Andreeva (Prof. Jake Ansell and Tina Harrison, The University of Edinburgh Business School, UK)

Abstract

Risk is governed usually through regulation. The form of regulation is open to debate. Often, those with responsibility are balancing a range of decisions and potential outcomes. Managers' motivations are often more complex than analysts have accounted for. This paper explores risk governance: the management of risk which includes regulatory approaches. The key contribution of the paper is that it provides a review and synthesis of current understanding of risk governance and a critique of some of the accepted views of risk governance.

(am: 9:20 – am 9:40) MS02: **Quantitative analysis to support risk informed decision-making**

Lesley Walls, Matthew Revie, John Quigley and Tim Bedford (University of Strathclyde, Glasgow, UK)

Abstract

Empirical incident data can be analysed using statistical methods to understand risk prevalence in operational systems. Probabilistic risk analysis draws on both empirical and subjective data to build predictive models of future risks. We present real examples of how such quantitative risk analysis supports decision-making within a technology context.

(am 9:40 – am 10:00) MS03: **Getting it right: Mitigating risk by the development of anti-fragility.**

Prof. Tony Bendell (Services Ltd Nottingham and Melissa Sedmak, Coventry University London Campus, UK)

Abstract

Conceptions of risk vary dramatically, potentially with dramatic effect. In an emergency management context, these variations can seriously impact on planning, and on the management of the disaster cycle. This paper presents findings based on a study of the impact of variation in risk conceptions amongst a group of MBA Oil and Gas students at Coventry University London Campus.

(am 10:00 – am 10:20) MS04: **The philosophy of risk**

Martin Sewell (formerly of University of Cambridge, UK)

Abstract: Risk is uncertainty, and Bruno de Finetti and others showed that uncertainty is best described using probability. However, Nassim Taleb claims that the probability of unexpected events cannot be calculated, whilst Elie Ayache replaces probability with a market-generated price. Which philosophies can we trust to calculate, mitigate and manage risk?

(am 10:20 – am 10:40) Discussion

'Environmental & Occupational Health and Safety and the Others'

(am 10:50 – am 12:20. 9th September 2012. Woburn Suite B211)

Chairperson: Peter Lloyd Jewell (Peter Jewell Institute, UK)

Aurelian Udristioiu (Emergency County Hospital, Romania)

(am 10:50 – am 11:10) WSEO-01: **Simple low-tech management practices in agriculture may improve ecosystem performances and benefit human-health.**

Dr. Peter Lloyd Jewell (Peter Jewell Institute, UK)

(am 11:10 – am 11:25) WSEO-02: **Measurements of mineral elements and heavy metals from hair cells by IPC-Mass Spectrometry.**

Aurelian Udristioiu Lab Director, European Specialist in Laboratory Medicine, Emergency County Hospital Targu Jiu, Romania

Manole Cojocar Titu Maiorescu University, Medicine Faculty, Physiology, Bucharest, Romania

(am 11: 25 – am 11:35) WSEO-03: **FIT for life's healthy habit month a healthy habits curriculum for kids.**
Lindsey Wiesner, David Skoglund, Sarah Takimoto, Jessica Veatch, Bridgette Pudwill, Ellen Klocker,
Andrew Muth Christopher Behrens, Catherine Weaver and Monica Chia, Cristina Fernandez, MD
(UNMC/Creighton University/Children's Hospital and Medical Center. USA)

(am 11: 35 – am 11:50) WSEO-04: **Respiratory symptoms and Lung function assessment of Street sweepers of Lagos Waste Management Authority and Junior Staff of Surulere local Government, Lagos, Nigeria.**

Ismail Adeshina ABDUS-SALAM¹, Adebayo Temitayo Onajole², Kofoworola Abimbola Odeyemi³,
Babatunde Enitan Ogunnowo⁴, Nwachukwu Michael Ibeabuchi⁵

¹LAGOS UNIVERSITY TEACHING HOSPITAL,IDI-ARABA,LAGOS,NIGERIA

²Lagos University Teaching Hospital, Lagos, Nigeria

³Lagos University Teaching Hospital, Lagos, Nigeria

⁴Lagos University Teaching Hospital,, Lagos, Nigeria

⁵College of Medicine, University of Lagos, Nigeria

(am 11: 50 – am 12:05) WSEO-05: **Suffering in creation of knowledge: A focused vision on the psychosocial consequences**

of increasing intellectual production.

Paola Beatriz Zenteno Luna (Institution and Country: Universidad Autonoma del Estado de Mexico)

(am 12:05 – am 12:20) General discussion

Lunch (am 12:20 – pm 1:00)

Lunch is not available for the attendees only at public education session.

PS Panel B2: 'Human factor of medical error - Practice'

(pm 1:00 – pm 3:00. 9th September 2012. Woburn Suite B211)

Organized and chaired by Dr. Michael Frost (Broomfield Hospital, UK)

Stephen Ramsden (Patient Safety First Campaign, UK)

(pm 1:00 – pm 1:30) PSPB2-01: **The impact of Human Factors training in the healthcare environment.**

Dr. Phil Highton Director of TEREMA UK

Captain Phil Highton has been a commercial pilot for 34 years with British Airways and as part of Terema for the last eleven years has extensive experience in transferring learning between his former and current worlds. He is Director of Training for Terema and has been responsible for the preparation and delivery of programmes for more than 10,000 Health care professionals. Current projects include the challenge of maintaining patient safety while incorporating the latest advances in systems improvement. TEREMA specialises in human factors training to reduce error in the workplace. This subject is of great interest to the health service in Scotland and is of particular relevance to practitioners making decisions under pressure in emergency situations. Phil has worked with the National Clinical Assessment Service (NCAS) in the field of behavioural markers in clinical assessment with particular reference to team-working and contributes to several international studies where safety is the focus. In the training role he is actively engaged in projects with both primary and acute healthcare all over the United Kingdom and works with the whole range of employees within these organisations.

(pm 1:30 – pm 2:00) PSPB2-02: **Implementing Human Factors training in the NHS: a clinician's perspective.**

Dr. Michael Frost FRCA FCARSCI DipIMC RCS(Ed) FICM,

Consultant Anaesthetist, St Andrews Centre, Broomfield Hospital, Chelmsford UK

Dr Michael Frost was appointed as a Consultant Anaesthetist to the St Andrews Centre for Burns and Plastic Surgery at Broomfield Hospital in 2003. After qualifying in medicine at Dundee, Scotland he completed basic training in both Anaesthetics and Accident and Emergency Medicine and finished his higher training in Anaesthesia while based at King's College Hospital, London and the King's Liver Transplant Unit. His clinical interests include anaesthesia for paediatric cleft surgery, burns and intensive care and reconstructive plastic surgery. He has an active interest in the application of human factors in the promotion of patient safety and has served on various risk and patient safety committees within the hospital. He set up Patient Safety training at Broomfield Hospital in conjunction with Terema in 2009-2010 and is involved in the training of junior doctors in human factors and patient safety. The Human Factor in Risk 8-9 September 2012 Brunei Gallery SOAS London

(pm 2:00 – pm 2:30) PSPB2-03: **Future models of incorporation of Human Factors training in healthcare.**

Dr. David O'Hara FRCA Consultant Anaesthetist, Broomfield Hospital UK

Dr O'Hara is currently a consultant anaesthetist with a special interest in obstetric anaesthesia at Broomfield Hospital. He has an active interest in the application of human factors to promote patient safety and has initiated projects using medical simulation in conjunction with the Anglia Ruskin University to further this aim. He is current Director of two medical simulation courses at Anglia Ruskin University, Chelmsford UK

(pm 2:30 – pm 3:00) Panel Discussion

***** Radiation Panel B: 'Risk communication for radiation'**

(pm 3:40 – pm 4:40. 9th September 2012. Woburn Suite B211)

Chairperson: Kjell Andersson (Karita Research, Stockholm, Sweden)

Alexander Pivovarov (Ukrainian State University of Chemical Engineering, Ukraine)

Viola Schetula (Viola Schetula (Dialogik, Germany)

(pm 3:40– pm 4:05) RPB-01: **Transparency in risk management.**

Kjell Andersson (President of Karita Research, Stockholm, Sweden)

(pm 4:05– pm 4:30) RPB-02: **Nuclear power policy in Germany post Fukushima.**

Viola Schetula (Dialogik, Germany) & Prof. Ortwin Renn (University of Stuttgart, Germany)

(pm 4:30– pm 4:40) Panel discussion

Disaster Panel B: 'Emergency healthcare system'

(am 9:00 – am 11:10. 9th September 2012. Woburn Suite B204)

Chairperson: Levette Lamb (Regional Patient Safety Advisor, HSC Safety Forum. UK)
Allan Cordwell (Pennine Acute Hospitals NHS Trust. UK)

(am 9:00 – am 9:15) DPB-01: **Disaster Episode --- Managing problems of medical supplies at Japan disaster, 2011.**

Shigeatsu Hashimoto (Prof. Fukushima Prefectural Univ., Hospital. Japan)

(am 9:15 – am 9:30) DPB-02: **'The Pennine Journey' - The Development of a C B R N e
(Chemical, Biological, Radiological, Nuclear & explosives) / Hazmat (Hazardous Materials)
Response Model at Pennine Acute Hospitals NHS Trust, Manchester, U K.**

Allan Cordwell (Pennine Acute Hospitals NHS Trust. UK)

(am 9:30 – am 9:45) DPB-03: **Emergency department quality improvement – Building internal professional standards.**

Levette Lamb (Regional Patient Safety Advisor, HSC Safety Forum. UK)

(am 9:45 – am 10:00) DPB-04: **Effects of a new 2-tier rapid response system on unexpected IUC admissions
and cardiac arrests.**

Wendy Chaboyer (Prof. Griffith University. Australia)

(am 10:00 – am 10:15) DPB-05: **Patient safety and quality improvement.**

John Dale (Ideas 4 Use. UK)

(am 10:15 – am 10:30) DPB-06: **Inter-cluster disaster coordination of response post typhoon storm washu / sendong:
Gaps and challenges from Philippine nurses association experience.**

Neil M Martin (Prof. Xavier University-Ateneo de Cagayan. Philippine)

(am 10:30 – am 10:40) DPB-07: **Relationship between disaster health activities experience and comprehension
of each phase health activities when disaster.**

Sachie Nozawa (Hiroshima University Graduate of Biomedical & Health Sciences. Japan)

(am 10:40 – am 10:50) DPB-08: **Disaster preparedness of the elderly living alone in rural areas.**

Hisae Nakatani¹, Hiroe Miyake² (¹Hiroshima University, ²Ohchi-hospital. Japan)

(am 10:50 – am 11:10) Panel discussion

Lunch (am 12:00 – pm 1:00)

Lunch is not available for the attendees only at public education session.

Infection Session 2: 'Understanding of Infectious Disease'

(pm 1:00 – pm 2:15. 9th September 2012. Woburn Suite B204)

Chairperson: Elena I. Ryabchikova (Prof. Russian Academy of Science, Novosibirsk, Russia)

(pm 1:00 – pm 1:20) WS12-01: **Live cold-adapted attenuated vaccine against H5N1 influenza viruses.**

Larisa Rudenko (Prof. Inst Experimental Medicine, Russian Academy of Medical Sciences, St. Petersburg., Russia)
and Irina Kiseleva (Institute of Experimental Medicine, Department of Virology, St Petersburg, Russia)

Abstract: Potentially pandemic influenza viruses which may acquire mutations promoting their transmission from birds to humans have been the focus of researchers during last few years. Continuing natural transmission of influenza viruses from birds to human demonstrates the need of efficacious, cross-protective vaccines to prevent their spread among humans. We present potential pandemic live attenuated vaccine against influenza H5 strains and data of their safety, immunogenicity and protective activity.

(pm 1:20 – pm 1:40) WS12-02: WS12-02: **H5N1 influenza virus: replication, animal infection and pathogenesis.**

Elena I. Ryabchikova (Prof. Institute of Chemical Biology and Fundamental Medicine SB RAS & State Research Center of Virology and Biotechnology “Vector”, Novosibirsk, Russia)

Abstract: Influenza virus remains an enigmatic pathogen, characterized by sophisticated replication and assembly in host cell. Influenza viruses efficiently exploit cell structures for their reproduction, and selectively infect certain cell types in respiratory tract of animals and human. Our studies of H5N1 influenza viruses have shown that its different strains possess dramatically different pathogenicity for the same animal species.

(pm 1:40 – pm 1:55) WS12-03: WS12-03: **Prescribing antimicrobials in septic patients.**

Rachel Guy (Project Supervisor of Gavin Massingham. Sunderland Royal Hospital. UK)

(pm 1:55 – pm 2:15) General discussion

PS workshop B: 'Medication error'

(pm 3:30 – pm 5:00. 9th September 2012. Woburn Suite B204)

Chairperson: Daniel Darbyshire (University of Manchester, UK)

Tohru Hashida (Kobe City Medical Center General Hospital, Japan)

(pm 3:30- pm 3:50) PSWSB-01: **IT & robot for drug safety.**

Dr. Tohru Hashida (Vice-hospital Director, Kobe City Medical Center General Hospital, Japan)

(pm 3:50- pm 4:05) PSWSB-02: **The use of robots to improve medication safety.**

Dr. Cate Whittlesea (King's College London, UK)

(pm 4:05- pm 4:20) PSWSB-03: **Out-of-hours dispensing of medication by doctors.**

Daniel Darbyshire¹, Prof. Paul Baker², Dr. Damian Bates³, Dr. Morris Gordon⁴

¹University of Manchester, ²North Western Deanery, ³Royal Bolton Hospital, ⁴University of Salford. UK

(pm 4:20- pm 4:35) PSWSB-04: **Medication errors in community pharmacy: nature, frequency and potential causes of medication errors.**

Assit. Prof. Alina de las Mercedes Martinez Sanchez, Mr. Manuel Gomez Barrera (San Jorge University, Spain)

(pm 4:35- pm 4:50) PSWSB-05: **The use of the prescription chart on the gynaecology ward.**

Dr. Samantha Cox, Dr. Vivienne Birch, Miss Catherine Mammen (The Royal Oldham Hospital. UK)

(pm 4:50- pm 5:00) General discussion

----- End of the second day (9th September) -----

Registration Fees

All registration prices are VAT Exempt	Price for non-URMPM member	Price for URMPM member and student
Delegate Fee Saturday 8th & Sunday 9th September 2012	£320	£220
Delegate Fee Saturday 8th September 2012	£160	£110
Delegate Fee Sunday 9th September 2012	£160	£110
Dinner Ticket (not included in any package, *price includes VAT)	£49*	£49*

* If your trust or organization is not paying for your dinner ticket you should register as a delegate to receive your invoice for the delegate registration only and you can then register separately for your gala dinner tickets to receive a separate invoice.